



CALUMET COUNTY SPECIALIZED TRANSPORTATION COORDINATED PLAN

2024-2028

ADOPTED
OCTOBER 27, 2023



EAST CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

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ABSTRACT

TITLE: Calumet County Human Services-Public Transportation Coordinated Plan

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SUBJECT: A five-year County Transportation Coordination Plan

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Federal transit law, as amended by Bipartisan Infrastructure Law (BIL) (2021), requires that projects selected for funding under the Section 53.10 (Enhanced Mobility of Seniors and Individuals with Disabilities Program) be “included in a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed and approved through a process that includes participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public.” This planning document fulfills those requirements.

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PURPOSE

Legislation

The Bipartisan Infrastructure Law (BIL) was signed into law on November 15, 2021 and supersedes the Fixing America's Surface Transportation (FAST) Act. The BIL and predecessor transportation legislation require that all urbanized areas have a comprehensive, cooperative, and continuing planning process in place to guide effective use of federal funding assistance. BIL planning requirements reemphasize the integral relationship of land use with transportation infrastructure, as well as the need to address all mobility from a multimodal perspective. Additional areas of challenge under BIL include:

- Improving mobility on America's highways;
- Creating jobs and promoting economic growth; and
- Accelerating project delivery and promoting innovation.

To carry out the comprehensive planning program, legislation has reconfirmed the role of a cooperative planning institution, the RPC/MPO, to guarantee that all aspects of the urbanized area will be represented in the plan's development and that planning will be conducted on a continuing basis. As the designated planning institution for Calumet County, the East Central Wisconsin Regional Planning Commission is responsible for carrying out these transportation planning responsibilities.

The Federal Transit Administration (FTA) established the Section 53.10 program to assist elderly and disabled persons with transportation needs. FTA, on behalf of the Secretary of Transportation, distributes the funds annually appropriated to the states based on an administrative formula that considers the number of elderly individuals and individuals with disabilities. Title 49 U.S.C. 53.10(a)(1) authorizes funding for public transportation capital projects planned, designed, and carried out to meet the special needs of elderly individuals and individuals with disabilities.

The FTA requires specialized transportation projects funded under Section 53.10 be included in a "locally developed coordinated public transit-human services transportation plan" to ensure that applicants are coordinating services with other private, public and non-profit transportation providers. The Wisconsin Department of Transportation (WisDOT) concurs, as "projects funded with 85.21 aids should be held to the same standard, and consequently requires counties to demonstrate how project(s) meet a goal/strategy outlined in the most recent coordinated transportation plan." WisDOT additionally requires that administrators participate in the ongoing development and review of these local coordination plans, and transportation coordination is addressed in public hearings held as part of the 85.21 grant application development process.¹

¹ <https://wisconsindot.gov/Documents/doing-bus/local-gov/astnce-pgms/transit/8521-guide.pdf>

PLANNING PROCESS

County Coordination Plan

A County Human Services-Public Transportation Coordinated Plan is a five-year plan dedicated to sharing resources both intra and inter county to assist the transportation disadvantaged public in getting rides based on their individual mobility needs. Broad and encompassing strategies and actions are developed to enhance the mobility needs of the elderly and disabled for the life of the plan.

Required Elements

According to Federal Transit Administration (FTA) rules, a county human service-public transportation coordinated plan must include the following four elements:

1. An assessment of available services that identifies current transportation providers (e.g., public, private and nonprofit);
2. An assessment of the transportation needs for individuals with disabilities and older adults. The assessment can be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts and gaps in service;
3. Strategies, activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
4. Priorities for implementation based on resources (from multiple program sources), time, and feasibility for implementing specific strategies and/or activities identified

Timeline

ECWRPC will submit the final County Coordination Plan to WisDOT no later than November 15, 2023. The plan will go into effect for the five-year period from 2024 to 2028.

Plan Implementation & Keeper of the Plan

The County Coordination Plan will be implemented by the designated keeper of the document:

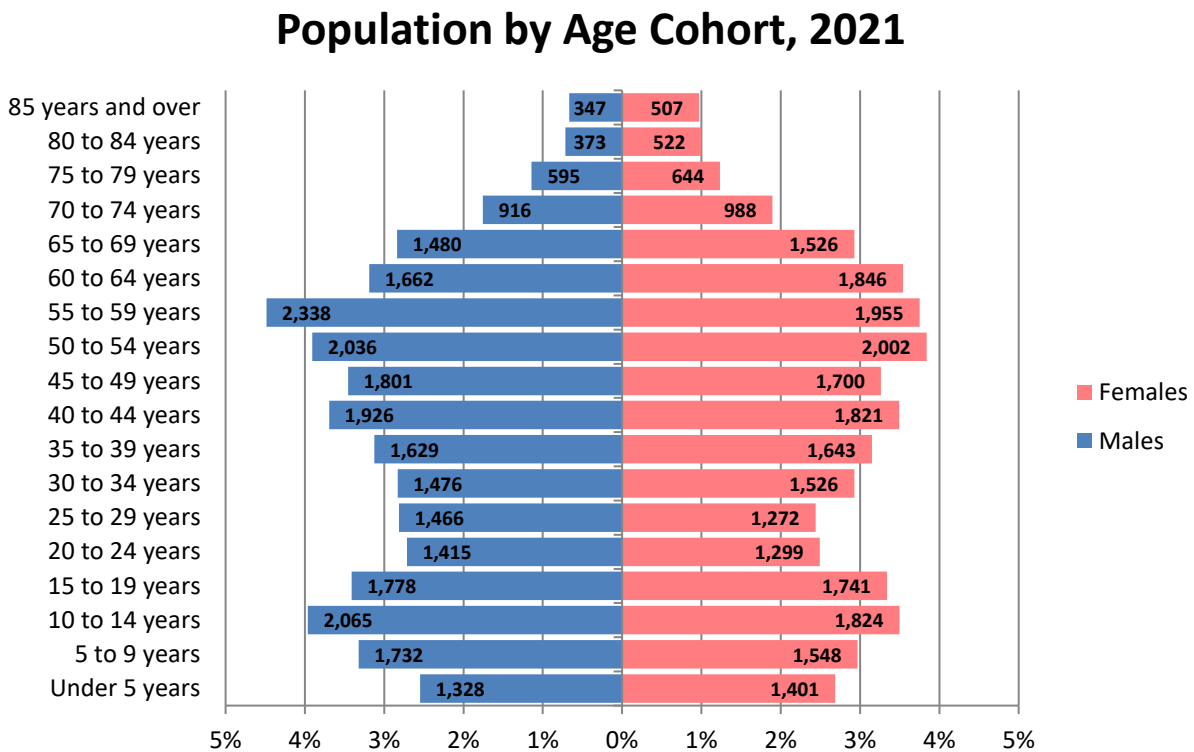
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DEMOGRAPHIC PROFILE

Population by Age

Figure 1 visualizes the population of Calumet County from the U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates. The total population is 52,128 individuals. Population numbers are separated by age cohort and gender.

Figure 1: Calumet County Population by Age Cohort



Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates

Disability Characteristics

Table 1, **Table 2**, and **Figure 2** represent the population of Calumet County with a disability. **Table 1** breaks down the portion of the total population with a disability by age and type of disability; **Figure 2** graphically represents the same data. **Table 2** further numerates disabilities by type and provides the total number of individuals with each disability. Approximately 4,570 persons (8.80%) in Calumet County have a disability. 75 or over is the largest age group, with 2,818 individuals (61.6% of all disabled persons).

Table 1: Calumet County Disability Characteristics

Calumet County, Wisconsin						
Label	Total		With a disability		Percent with a disability	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Total civilian noninstitutionalized population	51,985	±37	4,570	±411	8.80%	±0.8
DISABILITY TYPE BY DETAILED AGE						
With a hearing difficulty	(X)	(X)	1,721	±272	3.30%	±0.5
Population under 5 years	2,729	±48	7	±12	0.30%	±0.4
Population 5 to 17 years	9,564	±49	2	±4	0.00%	±0.1
Population 18 to 34 years	9,545	±72	28	±21	0.30%	±0.2
Population 35 to 64 years	22,322	±79	612	±149	2.70%	±0.7
Population 65 to 74 years	4,893	±37	362	±147	7.40%	±3.0
Population 75 years and over	2,932	±30	710	±146	24.20%	±5.0
With a vision difficulty	(X)	(X)	448	±118	0.90%	±0.2
Population under 5 years	2,729	±48	0	±22	0.00%	±0.7
Population 5 to 17 years	9,564	±49	84	±46	0.90%	±0.5
Population 18 to 34 years	9,545	±72	30	±30	0.30%	±0.3
Population 35 to 64 years	22,322	±79	140	±62	0.60%	±0.3
Population 65 to 74 years	4,893	±37	35	±17	0.70%	±0.4
Population 75 years and over	2,932	±30	159	±64	5.40%	±2.2
With a cognitive difficulty	(X)	(X)	1,491	±254	3.00%	±0.5
Population under 18 years	9,564	±49	253	±79	2.60%	±0.8
Population 18 to 34 years	9,545	±72	225	±72	2.40%	±0.7
Population 35 to 64 years	22,322	±79	521	±147	2.30%	±0.7
Population 65 to 74 years	4,893	±37	117	±68	2.40%	±1.4
Population 75 years and over	2,932	±30	375	±146	12.80%	±5.0

With an ambulatory difficulty	(X)	(X)	2,042	±295	4.10%	±0.6
Population under 18 years	9,564	±49	29	±23	0.30%	±0.2
Population 18 to 34 years	9,545	±72	70	±50	0.70%	±0.5
Population 35 to 64 years	22,322	±79	713	±146	3.20%	±0.7
Population 65 to 74 years	4,893	±37	331	±85	6.80%	±1.7
Population 75 years and over	2,932	±30	899	±205	30.70%	±7.0
With a self-care difficulty	(X)	(X)	748	±188	1.50%	±0.4
Population under 18 years	9,564	±49	36	±28	0.40%	±0.3
Population 18 to 34 years	9,545	±72	70	±46	0.70%	±0.5
Population 35 to 64 years	22,322	±79	202	±86	0.90%	±0.4
Population 65 to 74 years	4,893	±37	70	±40	1.40%	±0.8
Population 75 years and over	2,932	±30	370	±127	12.60%	±4.3
With an independent living difficulty	(X)	(X)	1,460	±233	3.70%	±0.6
Population 18 to 34 years	9,545	±72	193	±68	2.00%	±0.7
Population 35 to 64 years	22,322	±79	458	±117	2.10%	±0.5
Population 65 to 74 years	4,893	±37	134	±59	2.70%	±1.2
Population 75 years and over	2,932	±30	675	±160	23.00%	±5.4

Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates, Table S1810

Figure 2: Disability Characteristics

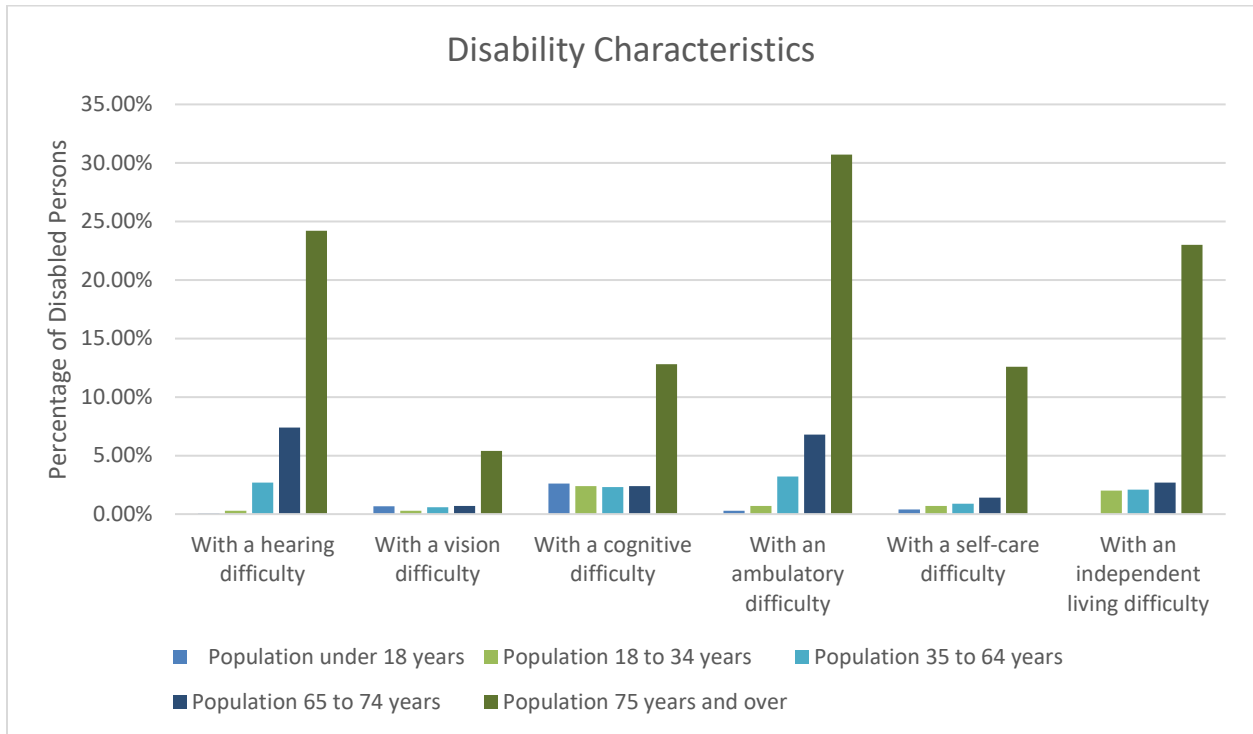


Table 2: Population by Type of Disability

	With a hearing difficulty		With a vision difficulty		With a cognitive difficulty		With an ambulatory difficulty		With a self-care difficulty		With an independent living difficulty	
	%	Estimate	%	Estimate	%	Estimate	%	Estimate	%	Estimate	%	Estimate
Population under 18 years	0.07%	9	0.68%	84	2.60%	253	0.30%	29	0.40%	36		
Population 18 to 34 years	0.30%	28	0.30%	30	2.40%	225	0.70%	70	0.70%	70	2.00%	193
Population 35 to 64 years	2.70%	612	0.60%	140	2.30%	521	3.20%	713	0.90%	202	2.10%	458
Population 65 to 74 years	7.40%	362	0.70%	35	2.40%	117	6.80%	331	1.40%	70	2.70%	134
Population 75 years and over	24.20%	710	5.40%	159	12.80%	375	30.70%	899	12.60%	370	23.00%	675
Total Population	3.3%	1,721	0.9%	448	2.9%	1,491	3.9%	2,042	1.4%	748	2.8%	1,460

Assessment of Needs

Based on the data previously illustrated and discussions with community members, the main focal points of disability services in Calumet County need to serve those in the age 75 and over group and focus on expansion of access to services. The types of disabilities vary, but movement-restricting ambulatory and independent living difficulties make up the main percentage. Strategies for implementation are explored in the Action Plan (Table 7).

Income & Poverty

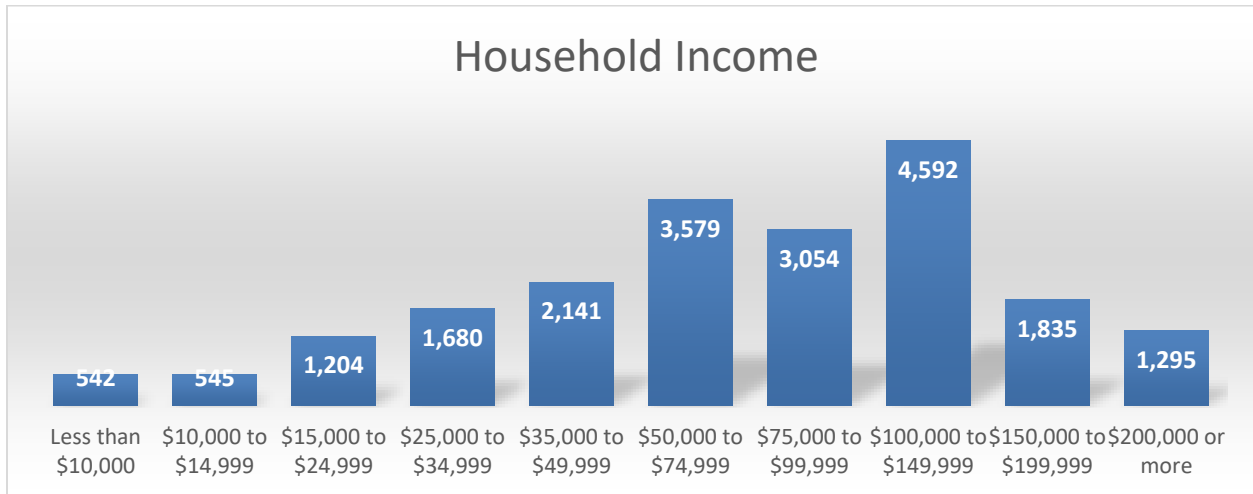
Income and Poverty statistics for Calumet County show 3,147 residents (6.1%) below the poverty line. Refer to **Table 3. Figure 3** illustrates the household income, indicating the number of households in each income bracket. The median household income is \$78,453.

Table 3: Calumet County Poverty Statistics

Label	Calumet County, Wisconsin					
	Total		Below poverty level		Percent below poverty level	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Population for whom poverty status is determined	51,908	±55	3,147	±593	6.10%	±1.1
AGE						
Under 18 years	12,216	±43	935	±229	7.70%	±1.9
Under 5 years	2,727	±48	200	±94	7.30%	±3.4
5 to 17 years	9,489	±60	735	±195	7.70%	±2.1
Related children of householder under 18 years	12,179	±50	898	±226	7.40%	±1.9
18 to 64 years	31,867	±52	1,609	±318	5.00%	±1.0
18 to 34 years	9,545	±72	555	±116	5.80%	±1.2
35 to 64 years	22,322	±79	1,054	±282	4.70%	±1.3
60 years and over	11,325	±304	797	±213	7.00%	±1.9
65 years and over	7,825	±43	603	±184	7.70%	±2.3
SEX						
Male	26,230	±133	1,305	±327	5.00%	±1.2
Female	25,678	±123	1,842	±354	7.20%	±1.4

Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates

Figure 3: Calumet County Household Income



Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates

U.S Census Bureau Poverty Threshold

Following the Office of Management and Budget's (OMB) Statistical Policy Directive 14, the Census Bureau uses a set of money income thresholds that vary by family size and composition to determine who is in poverty. If a family's total income is less than the family's threshold, then that family and every individual in it is considered in poverty. The official poverty thresholds are updated for inflation using the Consumer Price Index (CPI-U), and do not vary geographically. The official poverty definition uses money income before taxes and does not include capital gains or noncash benefits (such as public housing, Medicaid, and food stamps).² **Table 4** illustrates that data.

Table 4: Poverty Thresholds for 2022 by Size of Family and Number of Related Children Under 18 Years (In Dollars)

Size of family unit	Weighted average thresholds	Related children under 18 years									
		None	One	Two	Three	Four	Five	Six	Seven	Eight or more	
One person (unrelated individual):	14,880										
Under 65 years.....	15,230	15,225									
65 years and over.....	14,040	14,036									
Two people:	18,900										
Householder under 65 years.....	19,690	19,597	20,172								
Householder 65 years and over.....	17,710	17,689	20,095								
Three people.....	23,280	22,892	23,556	23,578							
Four people.....	29,950	30,186	30,679	29,678	29,782						
Five people.....	35,510	36,402	36,932	35,801	34,926	34,391					
Six people.....	40,160	41,869	42,035	41,169	40,339	39,104	38,373				
Seven people.....	45,690	48,176	48,477	47,440	46,717	45,371	43,800	42,076			
Eight people.....	51,010	53,881	54,357	53,378	52,521	51,304	49,760	48,153	47,745		
Nine people or more.....	60,300	64,815	65,129	64,263	63,536	62,342	60,699	59,213	58,845	56,578	

Source: U.S. Census Bureau, 2023.

Note: The source of the weighted average thresholds is the 2023 Current Population Survey Annual Social and Economic Supplement (CPS ASEC).

<http://www.census.gov/topics/income-poverty/poverty/guidance/poverty-measures.html>

EXISTING TRANSPORTATION ASSETS

Provider Inventory

Calumet County served by several public and private transportation agencies, many of which provide specialized transportation options to meet the needs of individuals with disabilities, low income, and seniors. A list of county-wide transportation providers is included in **Table 5**.

Table 5: Existing Transportation Assets

Name	Website	Phone	Additional Information	Address
Almost Family	https://lhcgroupp.com/locations/almost-family-home-health-care-of-chilton/	920-849-7183		631 Calumet St. #2, Chilton, WI 53014
Calumet County ADRC Transportation Services	www.co.calumet.wi.us	290-849-1440	People with disabilities and seniors ages 60+	206 Court St., Chilton, WI 53014
Kidz Kab, LLC	https://www.kidzkab.org/	920-830-2067	CRECI Program offers rides for income-challenged families and seniors	3019 W. Spencer St., Appleton, WI 54914
Make the Ride Happen	https://www.maketheridehappen.org/	920-225-1740 or 920-225-1719	Has an ADA vehicle, for seniors, disabled, low-income Contact MRH@lsswis.org	820 College Ave., Appleton, WI 54914
New Hope Center	www.newhopeinc.org		Employees/in-house	443 Manhattan St., PO Box 189, Chilton, WI 53014
Running, Inc.		920-832-5789	Prior certification needed	437 W. Franklin St., Appleton, WI, 54911
Valley Transit	www.myvalleytransit.com	920-832-2291	People with disabilities, seniors ages 60+	801 S. Whitman Ave., Appleton, WI 54911

Valley Transit II	www.myvalleytransit.com	920-832-2291	People with disabilities, seniors ages 60+	801 S. Whitman Ave., Appleton, WI 54911
Calumet County Veteran's Services	https://www.co.calumet.wi.us/230/Veterans-Service-Office	920-849-1452	Veterans	206 Court St., Chilton, WI 53014
Fox Valley Cab	www.foxvalleycab.com	920-734-4545	Everyone	719 W. Francis St., Appleton, WI 54914
Kiel Volunteer Driver Program	https://www.kielwi.gov/	920-849-7861	Senior citizens by appointment	510 3 rd St., Kiel, WI 530442
Kiel Senior Transportation			Keil residents contact missy.brandt@keilwi.gov	
Olsen's Out & About		920-462-8244	\$3 per mile	

PARTICIPATION SOLICITATION

Outreach Efforts

Public participation throughout the planning process was solicited through a variety of means including surveys, flyers, invitation emails, newsletter articles, newspaper announcements, and personal calls. Survey and public meeting announcements were also shared online through website postings and via social media outlets. Evidence of the various ways public participation was solicited are located in **Appendix A**.

Survey Data

A survey was designed and distributed to Calumet County residents to learn trends and preferences among both those who use specialized coordinated transportation and those who do not. The survey received 116 responses and aimed to gather information from all areas of the county, evidenced by the collected responses by zip code presented in **Table 6**. Survey Data has been summarized and visualized in **Appendix B**; responses to open prompts (short answer) were incorporated into meeting discussions. The survey was split between users of specialized coordinated transportation (Questions 2-15) and non-users (Questions 16-27).

Table 6: Survey Responses by Zip Code

Zip Code	Total Responses	Percentage of Responses
53014	44	42.3%
53061	26	25.0%
54110	14	13.5%
54129	10	9.5%
54169	5	4.8%
54952	2	1.9%
53015	1	1%
54915	1	1%
53088	1	1%

PUBLIC FACILITATION – ASSESSMENT, STRATEGIES, RESPONSIBILITY AND PRIORITIZATION

Process and Methods

49 U.S.C. 53.10 and Wis. Stat. 85.21 place emphasis on “locally-developed” coordinated public transit-human services transportation planning; this specialized transportation coordination plan focuses on incorporating significant public contribution. Public input meetings integrated informational presentation and public participation.

The public participation meeting followed the process outlined below. Meeting evaluations were distributed at the conclusion and are included in **Appendix C**.

- **Setting:** A cohesive, communicative environment was created by arranging seating in the round to encourage inter-group discussion.
- **Presentation and Information:** Slides and information were presented to the group, reviewing legislation, illustrating the results of the survey, and outlining processes, goals, and objectives from previous iterations of the coordinated plan.
- **Group Discussion:** Conversations and group input determined actions the previous plan executed well, areas for improvement, and general goals, needs, and concerns raised by different organizations and community members.
- **Questions:** Questions were welcomed at all points during the meeting to ensure a clear exchange of information, communication, and sharing of new ideas/concerns.
- **Goal Refinement and Creation:** Goals from the previous plan were analyzed; ones that had been accomplished were removed, unaccomplished goals were modified and updated, and new goals were created.
- **Identification of Priorities:** Attendees ranked the goals to determine priority for implementation. Members were also asked to complete a meeting evaluation.

Identified Gaps, Opportunities, and Positives

The following list was developed after group discussion regarding the current state of specialized transportation services. Gaps and Opportunities for improvement are listed in **Red**, followed by Positives from the previous plan and other policies in **Blue**.

Employment-Related Transportation: Transportation services for employment to jobs and job centers is lacking.

Rural/Urban Services: Services differ in rural versus urban areas. Rural areas have limited service options and accessibilities compared to urban areas.

Uber & Lyft: Uber or Lyft rideshare options are non-existent in Calumet County.

Assisted Living Services: Assisted living facilities may offer services that duplicate/overlap with existing programs. Collaboration and inventory of services is needed.

Driver & Vehicle Demands: Service gaps exist from a lack of drivers and/or accessible vehicles. Drivers may have multiple responsibilities, and insurance coverage is a problem.

Collaboration: Local councils and committees need to be more involved and collaborate with providers and the community.

Weekend Services: New Hope offers weekend service, but other options for weekend services are lacking and need to be explored.

Information Distribution: The processes for informing residents on programs and services have improved.

Alternate Services: Other transportation-related delivery services (grocery delivery, pharmacy, etc.) help residents with limited mobility.

Pandemic Assistance: Programs still operated and assisted individuals during Covid-19.

Vehicles: New vehicles have been added.

Action Plan

An action plan is a detailed plan illustrating the steps that should be taken and activities that should be performed for the vision to be achieved. The actions are listed in order of priority, and included are sub-activities to implement, the responsible department or entity, and any barriers to implementation. The strategies in the action plan are to be undertaken by Calumet County, thus the timeline is left open for implementation at their discretion. **Table 7** illustrates the identified goals.

Table 7: Action Plan

Priority	Strategies & Goals	Activities	Person(s) Responsible	Timeline	Roadblocks to Implementation
1	Develop employment transportation options	<ul style="list-style-type: none"> • Connect & share experiences • Cost share with employers • Explore options for a vehicle(s) specific for jobs/employers • Explore carpooling options 	Calumet County, Private Providers		<ul style="list-style-type: none"> • Lack of funding • Coordination and complementation of available services
2	Find additional funds & grants to expand transportation program	<ul style="list-style-type: none"> • Explore and apply for funding from Federal and State programs, including 53.10, 85.21, and others 	Calumet County		
3	Continue to expand regional, affordable transportation for evenings and weekends across Calumet County	<ul style="list-style-type: none"> • Identify providers and the specific services/times they offer • Improve/expand service hours into evenings/weekends • Improve routes and access 	Calumet County, Private Providers		<ul style="list-style-type: none"> • Lack of funding • Lack of drivers/personnel and vehicles • Challenges in coordination of services/times

4	Expand driver volunteer pool, incentives, and reimbursements	<ul style="list-style-type: none"> • Re-examine pay and benefits for drivers • Market services/job openings 	Calumet County, Private Providers		<ul style="list-style-type: none"> • Lack of funding • Coordination with providers • Insurance coverage for private/volunteer drivers
5	Advocate for bicycle & pedestrian infrastructure (complete streets), and think about new forms of transportation (ATV's, etc.)	<ul style="list-style-type: none"> • Advocate to county leaders for complete streets in future developments & renovations • Explore alternate modes and methods to deliver services, goods, and people • Examine cost-effectiveness of alternate transportation modes 	Calumet County		
6	Increase knowledge of offered transportation services	<ul style="list-style-type: none"> • Map available services • Build and add website page(s) with routes, providers, and services • Communicate & collaborate with providers 	Calumet County, Private Providers		<ul style="list-style-type: none"> • Challenges coordinating with providers
7	Advocate to State Legislators on brokerage model changes (non-emergency medical transportation)	<ul style="list-style-type: none"> • Inform riders of this option 	Calumet County		
8	Continue access & implementation of delivery services	<ul style="list-style-type: none"> • Explore alternate transportation modes 	Calumet County, Private Providers		

PLAN ADOPTION & AMENDMENT PROCEDURE

Coordination Committee

The Coordination Plan Keeper (noted above in the Planning Process section) will work with relevant county committees to monitor and implement the County Coordination Plan for the duration of this plan (2024 - 2028).

Plan Approval

The Coordination Plan is formally adopted when the following criterion is met:

1. The East Central Wisconsin Regional Planning Commission resolution to formally approve the Calumet County Specialized Transportation Coordinated Plan for the five-year duration. The resolution can be found in **Appendix D**.

Amendment Procedure

1. A narrative summary describing the reason for the coordination plan amendment and the process used is created;
2. Notify the county 'Keeper of the Plan', who then informs ECWRPC of proposed change(s) to the document;
3. Submit amendments to the County's transportation coordination committee (or similar group) for approval;
4. ECWRPC will notify WisDOT of the change(s) and send the revised document.

MEETING OUTREACH

APPENDIX A



Invites were posted and distributed in the following ways. A full list of individual invitees is included as **Table 8**. The Tri-County News posted the meeting flyer (**Figure 4**). Social media posts (**Figure 5**), the newsletter distribution list, and the ARDC July-August 2023 newsletter with survey questions are also included.

- Meal site outreach to congregate folks and flyers posted at sites: Chilton, Stockbridge, Brillion, Hilbert, New Holstein
- Volunteer Drivers – given invites to hand out to clients
- Tri-County News – survey and invite posted in newspaper.
- Survey and website information posted in July/August newsletter sent to over 800 households. Refer to the newsletter and the distribution list.
- Flyer invites posted in the following places: Stanton Place, Uptown Commons, Heritage Apartments, Parkway Apartments

Table 8: List of Invitees

Name/Title	Organization	Address	Phone	Email
Administrator	Homestead Health Services	1712 Monroe Street, New Holstein, WI 53061	(920) 898-4296	
District Administrator	Hilbert School District	1139 W. Milwaukee St., PO Box 390, Hilbert, WI 54129	(920) 853-3558	sweetet@hilbert.k12.wi.us
Lori Schmitz	Uptown Commons	49 W. Main St., Chilton, WI, 53014		uptowncommons@horizondbm.com
Matt Halada	Calumet County Planner	206 Court St., Chilton, WI, 53014		matt.halada@calumetcounty.org
Greg Brittnacher	Veterans Services	206 Court St., Chilton, WI, 53014		greg.brittnacher@calumetcounty.org
Bonnie (Kolbe) Thelen	Calumet County Health Division Manager	206 Court St., Chilton, WI, 53014	(920) 849-1432	bonnie.thelen@calumetcounty.org
District Administrator	Kiel School District	416 Paine St., PO Box 201, Kiel, WI 53042	(920) 894-2266	bebert@kiel.k12.wi.us
District Administrator	Kimberly School District	425 Washington St., Combined Locks, WI 54113		kasd@kimberly.k12.wi.us
Nick Musson	GWAAR	1414 MacArthur Rd., Suite A, Madison, WI 53714	(608) 228-8092	nick.musson@gwaar.org
District Administrator	Stockbridge School District	110 School St., PO Box 532, Stockbridge, WI 53088	(920) 439-1158	chamarx@stockbridge.k12.wi.us
District Administrator	Menasha School District	328 6th St., Menasha, WI, 54952	(920) 967-1400	vanderheydenc@mjsd.k12.wi.us
District Administrator	New Holstein School District	1715 Plymouth St., New Holstein, WI 53061	(920) 898-4256	dnett@nhsd.k12.wi.us
Dan Witt	Agape	7 Tri-Park Way, Appleton, WI 54914		
Director	WisDOT-DTSD-NE Region	944 Vanderperren Way, Green Bay, WI 54304	920-421-0139	
Mary Forlenza	FHWA Wisconsin Division	525 Junction Road, Suite 8000, Madison, WI 53717	608-829-7517	mary.forlenza@dot.gov
Director	Valley Packaging Industries (VPI)	2730 Roemer Rd., Appleton, WI 54911		
Director	Brillion Westhaven	220 Achievement Dr., Brillion, WI 54110	(920) 756-9100	
Director	Willowpark Place	1706 Hoover St., New Holstein, WI 53061	920-898-5553	

Name/Title	Organization	Address	Phone	Email
Director	Sycamore Lodge Senior Living	1237 Tekla Place, Kiel, WI 53042	920-894-3222	
Corey Baumgartner	Brillion Public Schools	315 S. Main St., Brillion, WI 54110	(920) 756-2368	cbaumgartner@brillion.k12.wi.us
Donna Koenigs	Ascension Calumet Hospital - Social Worker	614 Memorial Dr., Chilton, WI 53014		
District Administrator	Appleton School District	122 E. College Ave Suite 1A, Appleton, WI 54911	(920) 832-6161	BasemanJudith@asds.k12.wi.us
Medical Director	Ascension Calumet Hospital	614 Memorial Dr., Chilton, WI 53014		
Joann Dewhurst	Department of Health and Human Services	206 Court St., Chilton, WI 53014		joann.dewhurst@calumetcounty.org
Greg Logemann	New Hope Center	443 Manhattan St., PO Box 189, Chilton, WI 53014		glogemann@newhopeinc.org
Holly Keenan	Make the Ride Happen	3003 N. Richmond St., Appleton, WI 54914	920-225-1719	holly.keenan@lsswis.org
Jean Kenevan	Office for the Blind and Visually Impaired	2331 E. Lourdes Dr, Appleton, WI 54915	(920) 831-2090	jeannine.kenevan@wi.gov
Kathy Groeschel	Aging and Disability Resource Center	206 Court St., Chilton, WI 53014		kathy.groeschel@calumetcounty.org
Executive Director	Options for Independent Living	2331 E. Lourdes Dr., Appleton, WI 54915	(920) 490-0500	
Joseph Mueller	Veterans Service Commission	W4991 Hwy 114, Sherwood, WI 54169	(920) 340-0024	Bently2865@hotmail.com
	Stay at Homecare LLC	W575 Castle Dr., Suite 3, Sherwood, WI 54169	(920) 989-0157	
	Century Ridge	533 E. Calumet St., Chilton, WI 53014	(920) 849-2640	
Manager	Diane Manor	1030 E. Diane St., Chilton, WI 53014	(920) 849-7069	
Manager	Sunrise Apartments	2605 S. Oneida St., Suite 106, Green Bay, WI 54304	(920) 498-3737	
	Calumet County Housing	2000 Taft Ave, New Holstein, WI 53061	(920) 898-5390	
Manager	Kaukauna School District	1701 County Rd CE, Kaukauna, WI 54130	(920) 766-6100	duerwaechterm@kaukauna.k12.wi.us
Jason Pausma, Director	Economic Development	206 Court St., Chilton, WI 53014		

Name/Title	Organization	Address	Phone	Email
Chris Meuer, Director	Planning, Zoning and Land Information	206 Court St., Chilton, WI 53014		
	Inclusa	1486 Kenwood Dr, Menasha, WI 54952	(877) 622-6700	
	Community Care, Inc.	18 W. Main St., Suite D, Chilton, WI 53014	(920) 464-1124	
	Lakeland Care District	N6654 Rolling Meadows Dr., Fond du Lac, WI 54937	920-456-3215	Veronica.Ottow@lakelandcareinc.com
Administrator Stephanie	Abridge Care Concepts	323 Field Lane, Chilton, WI 53014	920-849-4657	
District Administrator	Chilton School District	530 W Main St., Chilton, WI 53014	(920) 849-8109	kaphingsts@chilton.k12.wi.us
Todd Romenesko	Calumet County Administrator	206 Court St., Chilton, WI 53014		todd.romenesko@calumetcounty.org
Tom Steffen	Caring Hands Assisted Living	2514 Wisconsin Ave, New Holstein, WI 53061	920-827-2525	
Cynthia Kilgas, Executive Director	Willowdale Health Services	1610 Hoover St., New Holstein, WI 53061	(920) 898-5706	
	The Gardens of Fountain Way	1050 Fountain Way, Menasha, WI 54952	920-993-9980	
	St. Vincent de Paul	463 S. 8th St., Hilbert, WI 54129	920-853-3449	
	United Way	1455 Midway Rd., Menasha, WI 54952	(920) 731-7445	
	Goodwill Industries	1800 Appleton Road., Appleton, WI 54915		
	AJ Vans	333 Washington St., Valders, WI 54245	(920) 756-3041	
	Partnership Community Health Center	1814 Appleton Road., Menasha, WI 54952	(920) 882-6420	
	Chilton Housing Authority	312 Bonk St., Chilton, WI 53014	(920) 849-7042	chsg@tds.net
	Brillion Housing Authority	214 S Parkway, Brillion, WI 54110		
	Ascension Calumet Clinic - Administrator	618 Memorial Dr., Chilton, WI 53014		
	Salvation Army	16 W. Main St., Chilton, WI 53014	(920) 849-7856	

Name/Title	Organization	Address	Phone	Email
Calumet County Transportation Services	Calumet County Aging & Disability Resource Center	206 Court St., Chilton, WI 53014	(920) 849-1440	dale.mcallister@calumetcounty.org
Valley Transit		801 S Whitman Ave., Appleton, WI 54914	(920) 832-5800	valley.transit@Appleton.org
Valley Transit II		801 S Whitman Ave., Appleton, WI 54914	(920) 832-5800	valley.transit@Appleton.org
Volunteer Driver Program	Missy Brandt // City of Kiel	510 3rd St., Keil, WI 53042	(920) 894-7861	
	Kidz Kab, LLC	3019 W Spencer St., Appleton, WI 54914	(920) 830-2067	
Joe Weidensee	New Hope Center	433 Manhattan St., PO Box 189, Chilton, WI 53014	(920) 849-9351	jweidensee@newhopeinc.org
	Almost Family	631 E. Calumet St., Suite 2, Chilton, WI 53014	920-849-7183	Bee.yang@lhcgroupp.com
	Almost Family	1477 Kenwood Drive, Suite A, Menasha, WI 54952	(888)330-5017	
DAV	Appleton VA Clinic	10 Tri-Park Way, Appleton, WI 54914	(920) 831-0070	
Bruce Laughrin (S)	ADRC/LTC Committee Member			Bruce.Laughrin@calumetcounty.org
Ann Calnin	ADRC/LTC Committee Member			padecal6@gmail.com
Dr. Helen Scieszka	ADRC/LTC Committee Member			drhelen@drhelenscieszka.com
Ed Kleckner (S)	ADRC/LTC Committee Member	W6366 Firelane 8, Menasha, WI 54952	(920) 738-0632	Kleckner.ed@co.calumet.wi.us
Emily Voight	ADRC/LTC Committee Member			Emily.Voight@calumetcounty.org
Gary Deiter	ADRC/LTC Committee Member			gl-deer@hotmail.com
Gerald Moehn	ADRC/LTC Committee Member	N5828 Moehn Road, Hilbert, WI 54129	9204391436	mocf@tds.net
Joan Pagel-Holzschuh (S)	ADRC/LTC Committee Member			Joan.Pagel-Holzschuh@calumetcounty.org

Name/Title	Organization	Address	Phone	Email
Marjorie Thiel	ADRC/LTC Committee Member			mathiel5@yahoo.com
Victoria Ramminger	ADRC/LTC Committee Member			rammervic@aol.com
Nicole Ruh	ADRC/LTC Committee Member, Calumet County Health & Hospice Supervisor	206 Court St., Chilton, WI 53014	(920) 849-1432	Nicole.Ruh@calumetcounty.org

Figure 4: Meeting Flyer

Join Our Local
Transportation Discussion!

Calumet County
Specialized Transportation
Coordinated Plan
2024 – 2028
Community Meeting



Date: Wednesday, August 16, 2023

Time: 2:00 pm

Location: Calumet County Courthouse,
206 Court St,
Chilton, WI
(Use entrance A4, Basement – Room 025)

Presenters: East Central Wisconsin Regional Planning Commission and
Outagamie County Health and Human Services

Purpose: To gain public input on transportation experiences of Calumet County
community members, identify transportation gaps and develop solutions that help
people get where they need to go.

Contact Information: For more information on the meeting and accommodations
Kathy Groeschel
Kathy.Groeschel@calumetcounty.org
(920) 849 - 1451

Unable to Attend? If you are unable to attend, submit comments via email at
Kathy.Groeschel@calumetcounty.org

Figure 5: Social Media Post



ADRC Newsletter Distribution List -July/August 2023

	Small	Large	
Chilton	75		
Sherwood	0		
Village Hall (Sherwood)	0		
New Holstein	30		
Brillion	45		
Hilbert	20		
Stockbridge	25		
Stockbridge Bank	4		(Kathy)
New Hope	5		
Stanton Place	5	1	
Diane Manor	8	0	
Uptown Commons	50	2	
Century Ridge	30	3	
Chamer of Commerce	0		
Chilton Library	5		
Fox Valley Tech	0		(Joann)
CMC Clinic	8		(Kimberly Buechel)
Libby's House	20	2	
Section Total	330	8	

Parkway Apts.	12		
Garrow Villa	10	5	
Brillion Town Homes	10		w/Brillion meal site
Westhaven	15		
Heritage Appts.	15	1	
Holy Family Church	0		
Section Total	62	6	

Strong Woman (NH)	40		(Joann)(Joelle)
Tai Chi			(Nancy)
Section Total	40	0	

Green -Brillion
Red - Herbie

	Small	Large
Premier Bank	0	
N.H. Library	15	
Taft St. Apts.	22	
Kiel Community Center	10	
Holy Rosary	15	
Ascension Clinic (Kiel)	10	
Caring Hands	3	3
Willowdale	10	1
Willowpark	12	1
Homestead	10	1
Oak Creek	10	
St. Anna	5	
Back in Action	5	
Section Total	127	6

In Courthouse

County Clerk	Electronic	
Health Dept.	2	
USDA	1	
DHS Lunch Room	1	
Todd R. (Admini.)	Electronic	
DHHS Board	Electronic	
COW Committee	16	electronic
LTS ADRC Group	20	(Kathy) electronic
I & A	30	
ADRC Office	30	
Section Total	100	0

	Small	Large
TOTAL	659	20

Folded	400	2
AMC Folded-no menu	29	
Total folded	429	

TOTALS 1088 22

Electronic - 99

THE ADRC CONNECTION

AGING & DISABILITY RESOURCE CENTER NEWSLETTER

Calumet County Courthouse - 206 Court St. Chilton, WI 53014
Hours: Monday-Friday, 8:00 am to 4:30 pm, or by appointment
Chilton 920-849-1451 Toll Free (833) 620-2730
For Transportation 920-849-1440



1-866-739-2372 (Toll Free)
www.yourADRCresoure.org

July-August 2023

Issue 101

Summer is here and we are on the move. Many events planned with places to visit and see. We are on the go but are we truly enjoying and experiencing our moments? Are we really involved, interacting, and cheering others on in our lives? I know I get busy with family schedules with two children in activities that require different locations (sometimes even different states) at the same time so we “divide and conquer.” This does get overwhelming and can feel robotic as if we are just going through the motions. If your anything like me, we do need a reminder that everyone needs a little extra love and attention, especially the lonely. Numerous things can contribute to loneliness and it can be felt whether we are around crowds, small gatherings or by ourselves. Loneliness has no timeframe. It can be temporary, long-lasting or peak during trying times in our lives.

July 11th is **National Cheer up the Lonely Day!** This day was started to spread awareness about the long term effects of loneliness by whom to believe was the founder, Francis Pesek, from Detroit, Michigan. It is now celebrated across the United States and other countries have started to observe the day as well. Use this time to express gratitude to anyone who has ever reached out to you when struggling. Reach out to people who you know that might need a little joy and contact them whether by phone, text, email, mailing cards and especially face to face interaction. We all have a close friend, family member, or acquaintance that we know that is going through a hard time- so be the one that surprises them with cheer! Spending time with someone makes a world a difference in a person’s life. It helps so much with feeling neglected or the sense of not belonging. Bring happiness to them by keeping the communication upbeat and let them know how much you appreciate their company. Other ways to celebrate this day is to bring a group of people together, drop off a gift, or volunteer.



Cheer up the lonely day is beneficial to you as it will make you happy! It can teach us the importance of our community and togetherness. We just might meet and get to know individuals that make a huge impact on our lives. This day is to celebrate the importance of friendship and teaches us to be empathetic to those who need us.

What a great opportunity to be aware of the little acts of kindness that can be expressed not only on July 11th but continuing forward with the days to come. Keep spreading the CHEER!

KATHY GROESCHEL SUPERVISOR

I have a few staffing updates: First of all, Rachel Goetz has accepted a promotion as an Account Clerk within the Health and Human Services Department. We are pleased that she is also going to continue to be the editor of this newsletter. It's a win, win for everyone. Secondly, for those of you that have called our office you may have noticed a new voice on the phone, we are pleased to announce that Michele Brickl has been hired as the ADRC's Administrative Assistant. Michele is from the area and we are very excited to have her join our team!

In the next few months, I will be working with the East Central Wisconsin Regional Planning Commission (ECWRPC) in gathering information and data for recommendations for updating the Specialized Transportation Coordinated Plan for Calumet County. If you utilize transportation services provided through Calumet County, we want to hear from you. We will be sending out transportation surveys to be completed and returned to our office or completed online by July 31, 2023. The information gathered will be used to develop and improve services for transportation for individuals with disabilities and older adults. If you haven't utilized our transportation services, you will find a survey in this newsletter. If you prefer to complete the same survey online, the link is at: www.surveymonkey.com/r/transportationcalumet



There will be a meeting to gain public input on transportation experiences, identify gaps and develop solutions for the 2024-2028 Specialized Transportation Coordinated Plan. The Community Meeting will be held on Wednesday, August 16, 2023 at 2:00 p.m. at the Calumet County Courthouse, West Entrance (A4), Room 025 (Basement).

With the hot weather and high humidity upon us, the combination of the two can quickly cause heat-related illnesses, such as heat exhaustion or heat stroke. Ready Wisconsin and Department of Health Services recommend following these tips to beat the heat and stay safe during heat waves:

- Stay informed – Pay attention to local weather forecasts & extreme heat alerts.
- Find cool places- Remain inside air-conditioned buildings as much as possible during the hottest parts of the day. Call 2-1-1 to find an accessible cool place near you such as libraries or community centers.
- Stay cool at home – If you don't have air conditioning or a basement, take a cool shower, soak your feet in cold water, or place a cool, wet cloth on your forehead. Keep windows covered to avoid direct sunlight.
- Stay hydrated – Drink plenty of fluids and avoid alcohol, caffeinated and high sugar drinks. Don't wait until you're thirsty to drink.
- Avoid hot cars – Never leave a child or pet unattended inside a parked car. On an 80-degree Fahrenheit day, temperatures in a vehicle parked in direct sunlight can climb almost 20 degrees in just 10 minutes.
- Keep pets safe – Limit their time outdoors and make sure they have access to fresh drinking water.
- Stay aware – Watch for signs of heat-related illnesses such as dizziness, headache, fatigue, and muscle cramps. Seek medical attention right away if symptoms worsen or you develop symptoms of heat stroke.
- Check in with loved ones and neighbors during heat waves, especially if they last a few days.

Stay well, be kind to one another and enjoy each day to its fullest!

Calumet County – 2023 Specialized Transportation Coordinated Plan Survey

Community Member Survey

Attention all community members! Calumet County and East Central Wisconsin Regional Planning Commission need your input on our survey for specialized transportation coordinated plans. Specialized transportation services in our community include transportation for older adults and individuals with disabilities.

We want to hear from you about specialized transportation services, whether you've used them or not. Your feedback will inform the development of transportation plans that prioritize the needs of individuals with disabilities, older adults, and others who require specialized support.

To participate, go to the following website www.surveymonkey.com/r/transportationcalumet to complete the survey by July 31, 2023. There are paper versions of the survey available at the Calumet County Aging and Disability Resource Center at 206 Court Street in Chilton. Please stop in or call (920) 849-1451 to request a survey by July 31, 2023. Your input matters! Thank you for your help and sharing your experiences and ideas to help improve our specialized transportation services.

1. How do you rate the current specialized transportation options in your area? (Public, private, and non-profit). Scale 1= not reliable, 7 = very reliable

Why do you give this rating?

2. Please select the reasons why you do not utilize your county's specialized transportation services.

(Select all that apply)

- I drive my own vehicle
- I walk/bike/use a mobility device to get where I need to go
- I do not know how to schedule a ride with my county's transportation services
- There are not transportation services offered close to where I live/work
- It is too expensive
- Transportation services do not run on time
- Transportation services do not run on the days and times that I need service
- I ride with family/friends
- Other (please specify) _____

3. How do you contact the transportation service you currently use? (Select all that apply)

- I don't currently use transportation services
- Phone call
- Text message
- Email
- Website
- App on phone
- Other (please specify) _____

4. Have you had any of these difficulties finding a ride to appointments/activities (e.g. eye appointments, doctor appointments, social events) in the past 6 months?

- I do not have any difficulties
- I didn't have enough money for the fare
- I didn't know who to call to request a ride
- My friends and family weren't able to take me
- A wheelchair accessible vehicle was not available
- There were no rides available when I needed a ride
- I had to wait too long for a ride back home after my appointment
- Other (please specify) _____

5. How often are you unable to get where you need to go because of not having a way to get there?

- Rarely or Infrequently
- Several times a year
- About once a month
- More than once a month
- Once a week or more often

6. What would encourage you or someone you know to use the county's specialized transportation services? Or use them more often?

7. What is the best way to communicate information about specialized transportation services to you? (Check all that apply.)

- Newsletter
- Radio
- Local newspaper ad/article
- Social media
- Email
- In-person
- Table at local event
- Other _____

8. Please provide any additional comments, thoughts, or questions about specialized transportation or transportation services.

9. Current zip code _____

10. Age range

- Under 18
- 18 – 34
- 35 – 54
- 55 – 64
- 65 – 79
- 80+
- Prefer not to answer

11. Household Income

- Under \$15,000
- Between \$15,000 and \$29,999
- Between \$30,000 and \$49,999
- Between \$50,000 and \$74,999
- Between \$75,000 and \$99,999
- Between 100,000 and \$150,000
- Over \$150,000
- Prefer not to answer

12. Race/Ethnicity

- White
- Black or African American
- Hispanic or Latino
- Asian or Asian American
- American Indian or Alaska Native
- Native Hawaiian or other Pacific Islander
- More than two races
- Prefer not to answer

Mail by July 31, 2023 to: **Calumet County ADRC, 206 Court Street, Chilton WI 53014-1198**

mail or any attachment is prohibited. Please reply to the sender immediately if you have received the e-mail in error, and delete the original and any copy from your computer. Thank you.

From: Mark Sherry <msherry@wisconsinmediagroup.com>
Sent: Tuesday, July 18, 2023 1:07 PM
To: Michele Brickl <Michele.Brickl@calumetcounty.org>
Subject: Re: Press release for Tri-County about Transportation meeting in August

**** This message was sent from an external source. ONLY open attachments or click on links from known senders.

Got it, thanks!

Mark Sherry
Editor
920-894-2828
Tri-County News • Verve • Tempo
cell: 920-286-1305

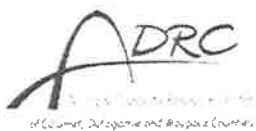


On Jul 18, 2023, at 1:05 PM, Michele Brickl <Michele.Brickl@calumetcounty.org> wrote:

Attached is the press release for the newspaper.

All e-mail communications between you and CALUMET COUNTY are governed by the terms of the Agreement on the Use of Electronic Mail for Client Communications. Should you have questions about our policies regarding e-mail communications, the Agreement, or if you would like an additional copy of the signed Agreement, please contact our Privacy Officer, Lynn Brenner, at (920) 849-1400.

Michele Brickl
Administrative Assistant
ADRC



206 Court St | Chilton, WI 53014
Phone | Toll-Free (833) 620-2730
ADRC Regional (866) 739-2372 | Fax
www.yourADRCresource.org | www.calumetcounty.org

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All e-mail communications between you and CALUMET COUNTY are governed by the terms of the Agreement on the Use of Electronic Mail for Client Communications. Should you have questions about our policies regarding e-mail communications, the Agreement, or if you would like an additional copy of the signed Agreement, please contact our Privacy Officer, Lynn Brenner, at (920) 849-1400.

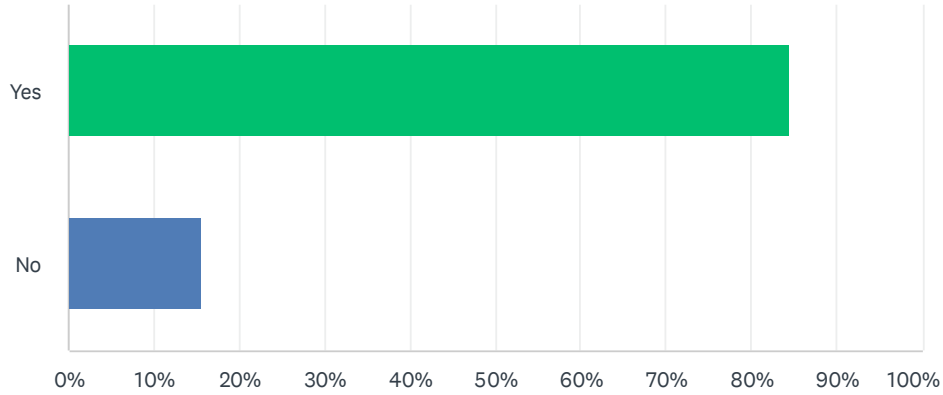
SURVEY DATA

APPENDIX B



Q1 Do you currently use specialized transportation services provided in your county? (e.g. senior transportation services, ADRC transportation, volunteer driver services, taxi, public transit, etc.)

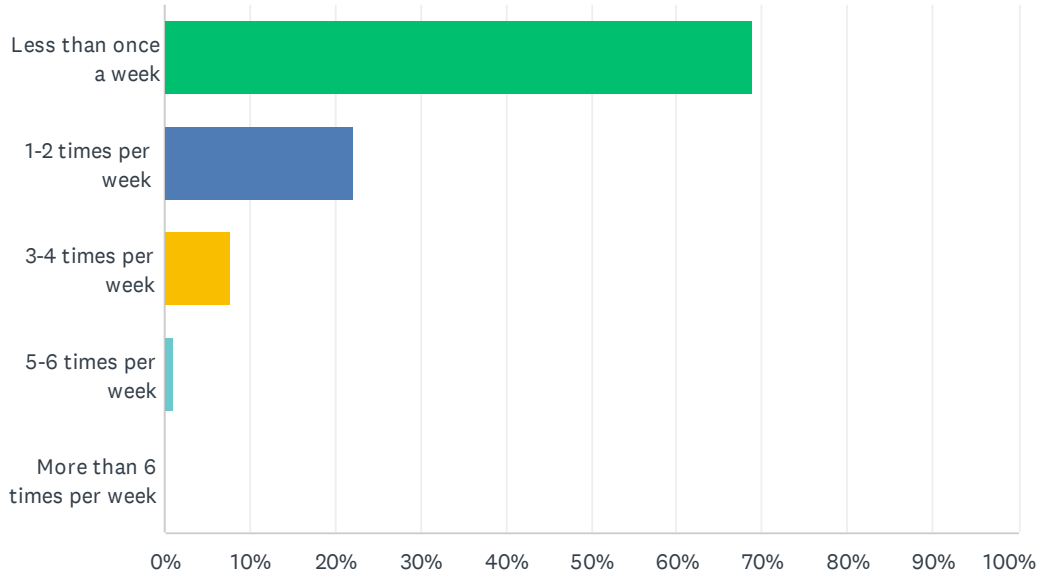
Answered: 116 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	84.48%	98
No	15.52%	18
TOTAL		116

Q2 How often do you use specialized transportation services provided in your county?

Answered: 90 Skipped: 26



ANSWER CHOICES	RESPONSES	
Less than once a week	68.89%	62
1-2 times per week	22.22%	20
3-4 times per week	7.78%	7
5-6 times per week	1.11%	1
More than 6 times per week	0.00%	0
TOTAL		90

Q3 How do you rate the current specialized transportation options in your area? (Public, private, and non-profit) Scale: 1 = not reliable, 7 = very reliable

Answered: 89 Skipped: 27

6.2 
average rating



	1	2	3	4	5	6	7	TOTAL	WEIGHTED AVERAGE
😊	1.12%	1.12%	0.00%	2.25%	14.61%	34.83%	46.07%	89	6.17
	1	1	0	2	13	31	41		

#	WHY DO YOU GIVE THIS RATING?	DATE
1	did not get pick up a couple of times one time did not allow time. Missed appt.	8/7/2023 10:36 AM
2	It's a great service for people with needs	7/31/2023 3:24 PM
3	friendly & reliable	7/31/2023 3:20 PM
4	always on time	7/31/2023 3:18 PM
5	excellent	7/31/2023 3:11 PM
6	they are excellent	7/31/2023 3:09 PM
7	I appreciate the service, cause I don't drive	7/31/2023 3:07 PM
8	the ride was on time - driver friendly	7/31/2023 3:00 PM
9	haven't used it enough	7/31/2023 2:58 PM
10	I have no other form of transportation. ADRC service is all that I have	7/31/2023 2:56 PM
11	gives me someone to talk to	7/31/2023 2:40 PM
12	it's the only way to get to appointments	7/31/2023 2:39 PM
13	very little available - few choices	7/31/2023 2:37 PM
14	because they are very reliable	7/31/2023 2:34 PM
15	on time	7/31/2023 2:25 PM
16	Always there	7/19/2023 2:22 PM
17	volunteer driver services very good	7/19/2023 2:19 PM
18	They meet my needs	7/19/2023 2:17 PM
19	excellent service	7/19/2023 1:56 PM
20	super great	7/19/2023 1:55 PM
21	On time	7/19/2023 1:52 PM

Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

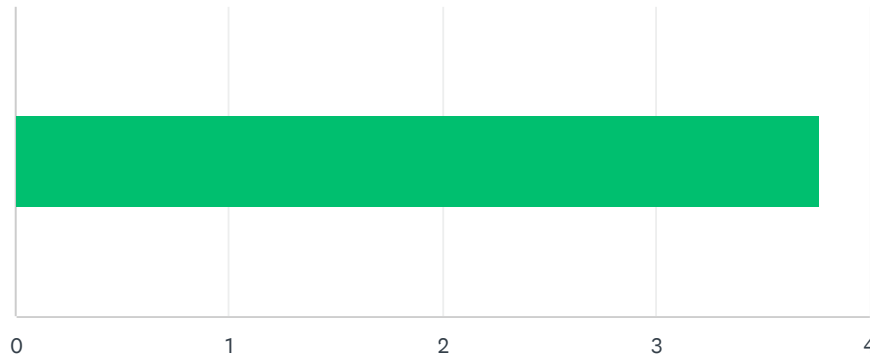
22	Because I like the ride service	7/19/2023 1:51 PM
23	My drivers are very good, they help me that I get in car OK, they also help me to my apartment if I need help	7/19/2023 1:50 PM
24	because they make sure I get to my appointments on time	7/19/2023 1:45 PM
25	Always available when I need them	7/19/2023 1:43 PM
26	The volunteers are always dependable and know where to go.	7/19/2023 1:42 PM
27	They were here on time	7/19/2023 1:40 PM
28	Very reliable - on time - easy to schedule	7/19/2023 1:39 PM
29	They're always on time and friendly	7/19/2023 1:37 PM
30	Very helpful	7/19/2023 1:29 PM
31	Dale's good	7/19/2023 1:27 PM
32	In New Holstein their is no specialized transportation, I rely on County and the County is a 7	7/19/2023 1:23 PM
33	Because you've all had mine and [name redacted]'s backs, when we've needed you most. Bless you.	7/19/2023 1:18 PM
34	Because of the service from Dale	7/19/2023 1:03 PM
35	It has always been there when needed	7/19/2023 1:01 PM
36	always had a ride, people are on time and nice.	7/19/2023 1:00 PM
37	always on time, drivers very nice	7/19/2023 12:57 PM
38	my experience	7/19/2023 12:53 PM
39	easy to enter car, good driver	7/19/2023 12:51 PM
40	Always shows up and goes the extra step	7/19/2023 12:00 PM
41	prompt, courteous, helpful	7/19/2023 11:59 AM
42	{unreadable} a days notice	7/19/2023 11:56 AM
43	Very pleased	7/19/2023 11:50 AM
44	They are always on time	7/19/2023 11:48 AM
45	Very reliable	7/19/2023 11:47 AM
46	Every driver was very cautious and professional.	7/19/2023 11:45 AM
47	They are always here on time	7/19/2023 11:43 AM
48	Because the ride was very good	7/19/2023 11:41 AM
49	I get home every time	7/19/2023 11:40 AM
50	I have used the transportation services 3x in 3 years and always on time and very personable	7/19/2023 11:38 AM
51	Very helpful in helping me get to my medical appointments.	7/19/2023 11:37 AM
52	Transportation is very reliable once you make the call.	7/19/2023 11:31 AM
53	Very Friendly and Helpful	7/19/2023 10:48 AM
54	Very professional	7/19/2023 10:47 AM
55	Good if they're available.	7/19/2023 10:44 AM
56	They are good!	7/19/2023 10:42 AM
57	Not available for weekend things	7/19/2023 10:41 AM
58	I think Dale needs help	7/19/2023 10:38 AM

Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

59	good dependable and personable driver(s)	7/19/2023 10:36 AM
60	Only know two - county - New Hope	7/19/2023 10:34 AM
61	Not enough wheel chair accessible units available when needed	7/19/2023 10:33 AM
62	Their isn't any specialized service	7/19/2023 10:31 AM

Q4 Transportation services provided are convenient and meet my needs.

Answered: 96 Skipped: 20



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	362	96
Total Respondents: 96			

#		DATE
1	4	8/7/2023 2:39 PM
2	3	8/7/2023 10:36 AM
3	4	7/31/2023 3:24 PM
4	4	7/31/2023 3:20 PM
5	4	7/31/2023 3:18 PM
6	4	7/31/2023 3:15 PM
7	4	7/31/2023 3:14 PM
8	4	7/31/2023 3:11 PM
9	4	7/31/2023 3:09 PM
10	4	7/31/2023 3:08 PM
11	4	7/31/2023 3:07 PM
12	4	7/31/2023 3:05 PM
13	4	7/31/2023 3:03 PM
14	4	7/31/2023 3:00 PM
15	3	7/31/2023 2:58 PM
16	4	7/31/2023 2:56 PM
17	4	7/31/2023 2:47 PM
18	4	7/31/2023 2:46 PM
19	4	7/31/2023 2:40 PM
20	4	7/31/2023 2:39 PM

Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

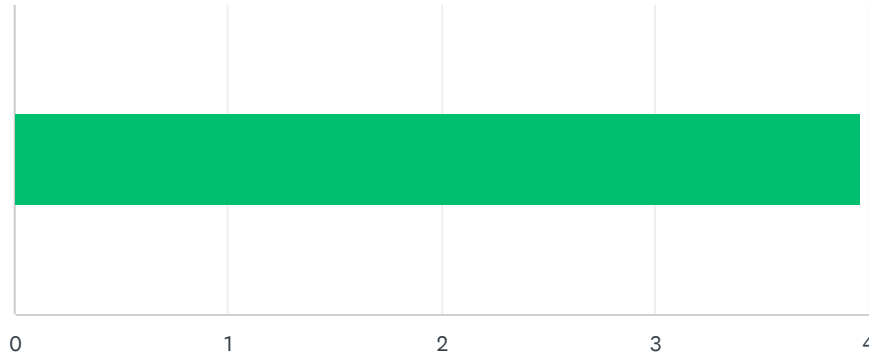
21	3	7/31/2023 2:37 PM
22	4	7/31/2023 2:35 PM
23	4	7/31/2023 2:34 PM
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25	4	7/31/2023 2:29 PM
26	4	7/31/2023 2:25 PM
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54	4	7/19/2023 1:00 PM
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56	4	7/19/2023 12:58 PM
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58	4	7/19/2023 12:55 PM

Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

59	4	7/19/2023 12:54 PM
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92	3	7/19/2023 10:28 AM
93	4	7/19/2023 10:27 AM
94	0	7/19/2023 10:23 AM
95	4	7/5/2023 10:12 AM
96	0	6/21/2023 1:44 PM

Q5 Drivers are professional and courteous.

Answered: 96 Skipped: 20



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	381	96
Total Respondents: 96			

#		DATE
1	4	8/7/2023 2:39 PM
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14	4	7/31/2023 3:00 PM
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19	4	7/31/2023 2:40 PM
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Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

21	4	7/31/2023 2:37 PM
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55	4	7/19/2023 12:58 PM
56	4	7/19/2023 12:58 PM
57	4	7/19/2023 12:57 PM
58	4	7/19/2023 12:55 PM

Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

59	4	7/19/2023 12:54 PM
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93	4	7/19/2023 10:28 AM
94	4	7/19/2023 10:27 AM
95	4	7/19/2023 10:23 AM
96	4	7/5/2023 10:12 AM

Q6 Transportation provider's vehicles have equipment to meet my needs (ramp, lift, straps, railings, etc.)

Answered: 91 Skipped: 25



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	362	91
Total Respondents: 91			

#		DATE
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Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

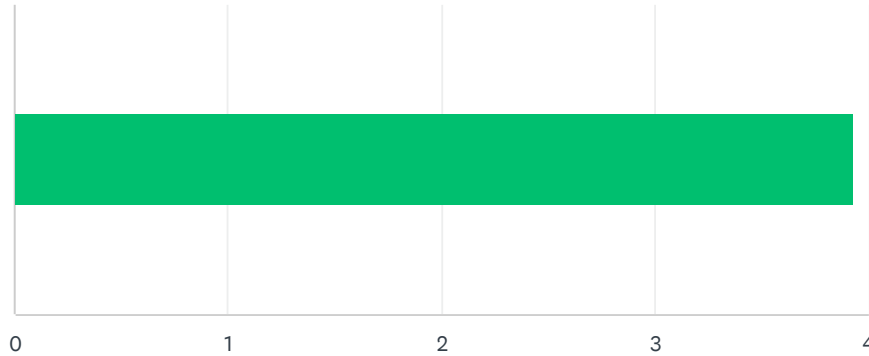
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Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

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89	4	7/19/2023 10:30 AM
90	4	7/19/2023 10:28 AM
91	4	7/5/2023 10:12 AM

Q7 Vehicles are well maintained.

Answered: 93 Skipped: 23



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	366	93
Total Respondents: 93			

#		DATE
1	4	8/7/2023 2:39 PM
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Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

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Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

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91	4	7/19/2023 10:28 AM
92	4	7/19/2023 10:27 AM
93	4	7/5/2023 10:12 AM

Q8 County specialized transportation services allow me to make it to my destination on time.

Answered: 93 Skipped: 23



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	362	93
Total Respondents: 93			

#		DATE
1	4	8/7/2023 2:39 PM
2	2	8/7/2023 10:36 AM
3	4	7/31/2023 3:24 PM
4	4	7/31/2023 3:20 PM
5	4	7/31/2023 3:18 PM
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Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

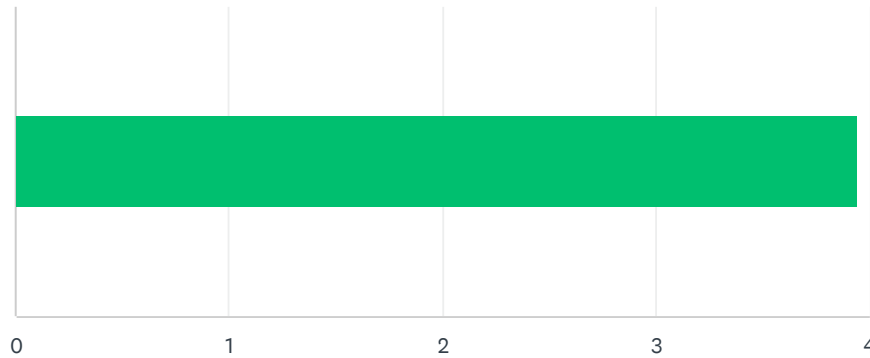
20	4	7/31/2023 2:39 PM
21	3	7/31/2023 2:37 PM
22	4	7/31/2023 2:35 PM
23	4	7/31/2023 2:34 PM
24	4	7/31/2023 2:31 PM
25	4	7/31/2023 2:29 PM
26	4	7/31/2023 2:25 PM
27	2	7/28/2023 2:56 PM
28	4	7/19/2023 2:22 PM
29	3	7/19/2023 2:21 PM
30	4	7/19/2023 2:19 PM
31	4	7/19/2023 2:17 PM
32	4	7/19/2023 2:17 PM
33	4	7/19/2023 2:15 PM
34	4	7/19/2023 1:56 PM
35	4	7/19/2023 1:55 PM
36	4	7/19/2023 1:52 PM
37	4	7/19/2023 1:51 PM
38	4	7/19/2023 1:50 PM
39	4	7/19/2023 1:46 PM
40	4	7/19/2023 1:45 PM
41	4	7/19/2023 1:43 PM
42	4	7/19/2023 1:42 PM
43	4	7/19/2023 1:40 PM
44	4	7/19/2023 1:39 PM
45	4	7/19/2023 1:37 PM
46	4	7/19/2023 1:35 PM
47	4	7/19/2023 1:34 PM
48	4	7/19/2023 1:29 PM
49	4	7/19/2023 1:27 PM
50	4	7/19/2023 1:23 PM
51	4	7/19/2023 1:18 PM
52	4	7/19/2023 1:03 PM
53	4	7/19/2023 1:01 PM
54	4	7/19/2023 1:00 PM
55	4	7/19/2023 12:58 PM
56	4	7/19/2023 12:58 PM
57	4	7/19/2023 12:57 PM

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58	4	7/19/2023 12:55 PM
59	4	7/19/2023 12:54 PM
60	4	7/19/2023 12:53 PM
61	4	7/19/2023 12:51 PM
62	4	7/19/2023 12:00 PM
63	4	7/19/2023 11:59 AM
64	4	7/19/2023 11:57 AM
65	4	7/19/2023 11:56 AM
66	4	7/19/2023 11:50 AM
67	4	7/19/2023 11:48 AM
68	4	7/19/2023 11:47 AM
69	4	7/19/2023 11:45 AM
70	4	7/19/2023 11:43 AM
71	4	7/19/2023 11:41 AM
72	4	7/19/2023 11:40 AM
73	4	7/19/2023 11:38 AM
74	4	7/19/2023 11:37 AM
75	4	7/19/2023 11:34 AM
76	4	7/19/2023 11:33 AM
77	4	7/19/2023 11:32 AM
78	4	7/19/2023 11:31 AM
79	4	7/19/2023 10:48 AM
80	4	7/19/2023 10:47 AM
81	4	7/19/2023 10:46 AM
82	4	7/19/2023 10:45 AM
83	4	7/19/2023 10:44 AM
84	4	7/19/2023 10:42 AM
85	4	7/19/2023 10:41 AM
86	4	7/19/2023 10:40 AM
87	4	7/19/2023 10:38 AM
88	4	7/19/2023 10:36 AM
89	4	7/19/2023 10:34 AM
90	3	7/19/2023 10:33 AM
91	4	7/19/2023 10:31 AM
92	4	7/19/2023 10:28 AM
93	4	7/5/2023 10:12 AM

Q9 I feel safe when I use these services.

Answered: 93 Skipped: 23



ANSWER CHOICES	AVERAGE NUMBER	TOTAL NUMBER	RESPONSES
	4	367	93
Total Respondents: 93			

#		DATE
1	4	8/7/2023 2:39 PM
2	2	8/7/2023 10:36 AM
3	4	7/31/2023 3:24 PM
4	4	7/31/2023 3:20 PM
5	4	7/31/2023 3:18 PM
6	4	7/31/2023 3:15 PM
7	4	7/31/2023 3:14 PM
8	4	7/31/2023 3:11 PM
9	4	7/31/2023 3:09 PM
10	4	7/31/2023 3:08 PM
11	4	7/31/2023 3:07 PM
12	4	7/31/2023 3:05 PM
13	4	7/31/2023 3:03 PM
14	4	7/31/2023 3:00 PM
15	3	7/31/2023 2:58 PM
16	4	7/31/2023 2:56 PM
17	4	7/31/2023 2:47 PM
18	4	7/31/2023 2:46 PM
19	4	7/31/2023 2:40 PM
20	4	7/31/2023 2:39 PM

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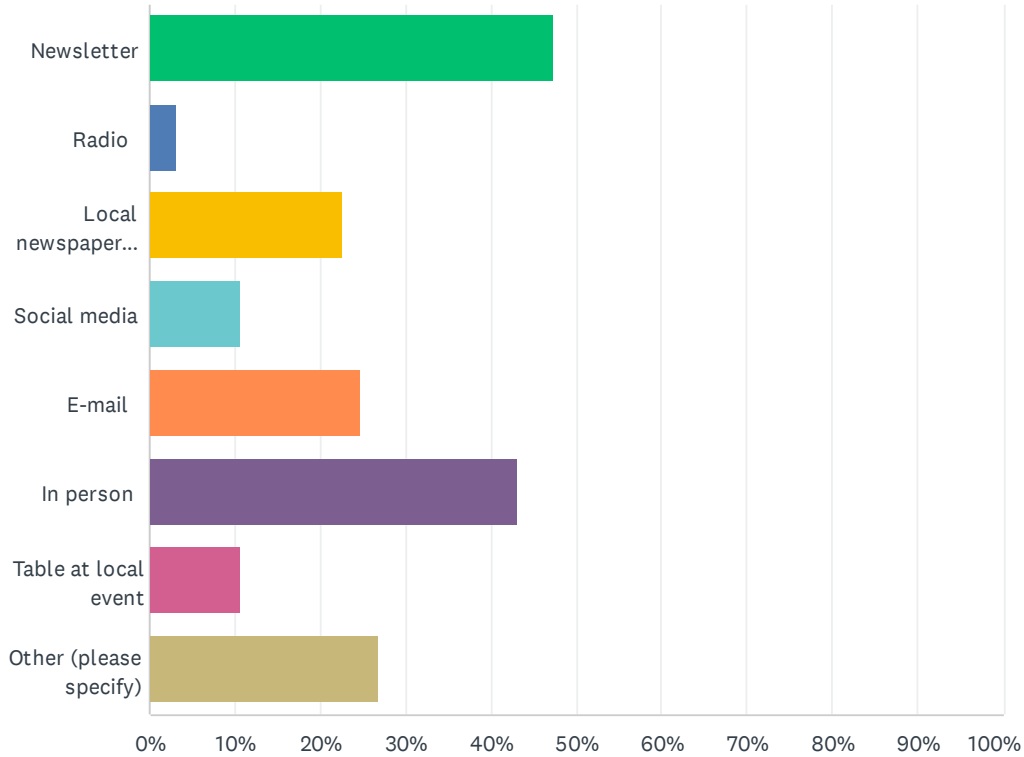
21	4	7/31/2023 2:37 PM
22	4	7/31/2023 2:35 PM
23	4	7/31/2023 2:34 PM
24	4	7/31/2023 2:31 PM
25	4	7/31/2023 2:29 PM
26	4	7/31/2023 2:25 PM
27	4	7/28/2023 2:56 PM
28	4	7/19/2023 2:22 PM
29	4	7/19/2023 2:21 PM
30	4	7/19/2023 2:19 PM
31	4	7/19/2023 2:17 PM
32	4	7/19/2023 2:17 PM
33	4	7/19/2023 2:15 PM
34	4	7/19/2023 1:56 PM
35	4	7/19/2023 1:55 PM
36	4	7/19/2023 1:52 PM
37	4	7/19/2023 1:51 PM
38	4	7/19/2023 1:50 PM
39	4	7/19/2023 1:46 PM
40	4	7/19/2023 1:45 PM
41	4	7/19/2023 1:43 PM
42	4	7/19/2023 1:42 PM
43	4	7/19/2023 1:40 PM
44	4	7/19/2023 1:39 PM
45	4	7/19/2023 1:37 PM
46	4	7/19/2023 1:35 PM
47	4	7/19/2023 1:34 PM
48	4	7/19/2023 1:29 PM
49	4	7/19/2023 1:27 PM
50	4	7/19/2023 1:23 PM
51	4	7/19/2023 1:18 PM
52	4	7/19/2023 1:03 PM
53	4	7/19/2023 1:01 PM
54	4	7/19/2023 1:00 PM
55	4	7/19/2023 12:58 PM
56	4	7/19/2023 12:58 PM
57	4	7/19/2023 12:57 PM
58	4	7/19/2023 12:55 PM

Calumet County - 2023 Specialized Transportation Coordinated Plan Survey

59	4	7/19/2023 12:54 PM
60	4	7/19/2023 12:53 PM
61	4	7/19/2023 12:51 PM
62	4	7/19/2023 12:00 PM
63	4	7/19/2023 11:59 AM
64	4	7/19/2023 11:57 AM
65	4	7/19/2023 11:56 AM
66	4	7/19/2023 11:50 AM
67	4	7/19/2023 11:48 AM
68	4	7/19/2023 11:47 AM
69	4	7/19/2023 11:45 AM
70	4	7/19/2023 11:43 AM
71	4	7/19/2023 11:41 AM
72	4	7/19/2023 11:40 AM
73	4	7/19/2023 11:38 AM
74	4	7/19/2023 11:37 AM
75	4	7/19/2023 11:33 AM
76	4	7/19/2023 11:32 AM
77	4	7/19/2023 11:31 AM
78	4	7/19/2023 10:48 AM
79	4	7/19/2023 10:47 AM
80	3	7/19/2023 10:46 AM
81	4	7/19/2023 10:45 AM
82	4	7/19/2023 10:44 AM
83	4	7/19/2023 10:42 AM
84	3	7/19/2023 10:41 AM
85	4	7/19/2023 10:40 AM
86	4	7/19/2023 10:38 AM
87	4	7/19/2023 10:36 AM
88	4	7/19/2023 10:34 AM
89	4	7/19/2023 10:33 AM
90	4	7/19/2023 10:31 AM
91	4	7/19/2023 10:28 AM
92	4	7/19/2023 10:27 AM
93	4	7/5/2023 10:12 AM

Q10 What is the best way to communicate information about specialized transportation services to you? (Check all that apply.)

Answered: 93 Skipped: 23



ANSWER CHOICES	RESPONSES	
Newsletter	47.31%	44
Radio	3.23%	3
Local newspaper ad/article	22.58%	21
Social media	10.75%	10
E-mail	24.73%	23
In person	43.01%	40
Table at local event	10.75%	10
Other (please specify)	26.88%	25
Total Respondents: 93		

#	OTHER (PLEASE SPECIFY)	DATE
1	phone	7/31/2023 3:24 PM
2	phone	7/31/2023 3:20 PM
3	phone	7/31/2023 3:18 PM

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4	text message	7/31/2023 3:15 PM
5	call to the Calumet County Health and Hum an Services	7/31/2023 3:03 PM
6	My Community Care takes care of that	7/31/2023 3:00 PM
7	Mail	7/31/2023 2:56 PM
8	Mail	7/31/2023 2:47 PM
9	phone	7/31/2023 2:39 PM
10	Phone	7/19/2023 1:55 PM
11	Phone	7/19/2023 1:51 PM
12	I call the transportation for drivers	7/19/2023 1:50 PM
13	Phone	7/19/2023 1:45 PM
14	Phone	7/19/2023 1:29 PM
15	Church	7/19/2023 1:18 PM
16	Phone	7/19/2023 12:57 PM
17	Phone	7/19/2023 12:53 PM
18	Drs. office visit or leaflet	7/19/2023 12:51 PM
19	Phone	7/19/2023 11:57 AM
20	work from others	7/19/2023 11:48 AM
21	Phone	7/19/2023 10:45 AM
22	Phone	7/19/2023 10:42 AM
23	Manager Calls	7/19/2023 10:40 AM
24	I use the phone	7/19/2023 10:38 AM
25	Drivers	7/19/2023 10:34 AM

Q11 Please provide any additional comments, thoughts, or questions about specialized transportation or transportation services.

Answered: 34 Skipped: 82

#	RESPONSES	DATE
1	can people call for pick certain drivers if available	8/7/2023 10:36 AM
2	good service	7/31/2023 3:20 PM
3	pleasant driver	7/31/2023 3:18 PM
4	These ladies are friendly and prompt	7/31/2023 3:15 PM
5	The Transportation service was extremely helpful after I had surgery and couldn't drive for a few weeks	7/31/2023 3:03 PM
6	Transportation for clothes shopping would be welcome	7/31/2023 2:56 PM
7	glad it is offered	7/31/2023 2:39 PM
8	I feel safe	7/31/2023 2:31 PM
9	I would be lost without this form of transportation; as I do not drive	7/31/2023 2:29 PM
10	They are great, always on time, courteous	7/19/2023 2:17 PM
11	I'm so glad for this service. The drivers are so great in places that I need to go. I can't thank you enough.	7/19/2023 1:55 PM
12	I could not get to my Dr. if I didn't have this program, I am so thankful having the drivers I get. Everyone I get is very good.	7/19/2023 1:50 PM
13	Thank you for van services	7/19/2023 1:46 PM
14	I like when they come early	7/19/2023 1:45 PM
15	Very great service to have in our area	7/19/2023 1:43 PM
16	I'm grateful for this service!	7/19/2023 1:42 PM
17	Dale is respectful, efficient and is a clear communicator...I have hearing aids. Dale is a delight!	7/19/2023 1:39 PM
18	Dale does a great job coordinating rides	7/19/2023 1:23 PM
19	You've all made this world a better place. :) P.S. If I may speak for [name redacted] and myself, we both feel proud to be part of this community.... the money we saved on gas, car payments, ins., oil changes, car washes, and repairs, and low income houseing, and the care, and understanding, an guideness from all of you's, and up "above", well [name redacted] and I feel very blessed!! I know I may not be rich like meny, but we're happy.... and that's something money can't "buy"!! Bless you's all	7/19/2023 1:18 PM
20	Glad we have it	7/19/2023 1:00 PM
21	Have step stool for van	7/19/2023 12:53 PM
22	Keep up the good job.	7/19/2023 12:51 PM
23	Keep up the good work	7/19/2023 11:48 AM
24	I would definitely recommend these services to anyone in need. We were so grateful for the availability.	7/19/2023 11:45 AM
25	We really appreciate the service!	7/19/2023 11:43 AM
26	Very happy with service.	7/19/2023 11:38 AM

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27	I appreciate the transportation service; I do not have a reliable vehicle, so it helped me get to my medical appointments. I appreciate the drivers, they all are very friendly and kind!	7/19/2023 11:37 AM
28	Very reliable except one time it was cancelled due to snowstorm. That can't be helped!	7/19/2023 11:34 AM
29	It's been a really great service for me and my husband.	7/19/2023 11:31 AM
30	Your doing a fine job.	7/19/2023 10:45 AM
31	Should have drivers on weekends for weddings and funerals	7/19/2023 10:41 AM
32	I like it if the volunteers would be allowed to accept a token of a thank you, whether it be a gree lunch or gas money!	7/19/2023 10:38 AM
33	Great County Service	7/19/2023 10:34 AM
34	I used once in January 2023	7/19/2023 10:30 AM

Q12 Current zip code

Answered: 90 Skipped: 26

#	RESPONSES	DATE
1	53014	7/31/2023 3:24 PM
2	54129	7/31/2023 3:20 PM
3	54129	7/31/2023 3:18 PM
4	53061	7/31/2023 3:15 PM
5	53061	7/31/2023 3:14 PM
6	53014	7/31/2023 3:11 PM
7	53014	7/31/2023 3:09 PM
8	53014	7/31/2023 3:08 PM
9	53061	7/31/2023 3:07 PM
10	53061	7/31/2023 3:05 PM
11	53014	7/31/2023 3:03 PM
12	54952	7/31/2023 3:00 PM
13	53061	7/31/2023 2:58 PM
14	53014	7/31/2023 2:56 PM
15	54110	7/31/2023 2:47 PM
16	54110	7/31/2023 2:40 PM
17	54129	7/31/2023 2:39 PM
18	53061	7/31/2023 2:37 PM
19	53061	7/31/2023 2:35 PM
20	53061	7/31/2023 2:29 PM
21	54110	7/31/2023 2:25 PM
22	53061	7/28/2023 2:56 PM
23	54129	7/19/2023 2:22 PM
24	54110	7/19/2023 2:21 PM
25	53014	7/19/2023 2:19 PM
26	53014	7/19/2023 2:17 PM
27	53014	7/19/2023 2:17 PM
28	53061	7/19/2023 2:15 PM
29	53014	7/19/2023 1:56 PM
30	53061	7/19/2023 1:55 PM
31	54110	7/19/2023 1:52 PM
32	53088	7/19/2023 1:51 PM
33	54110	7/19/2023 1:50 PM

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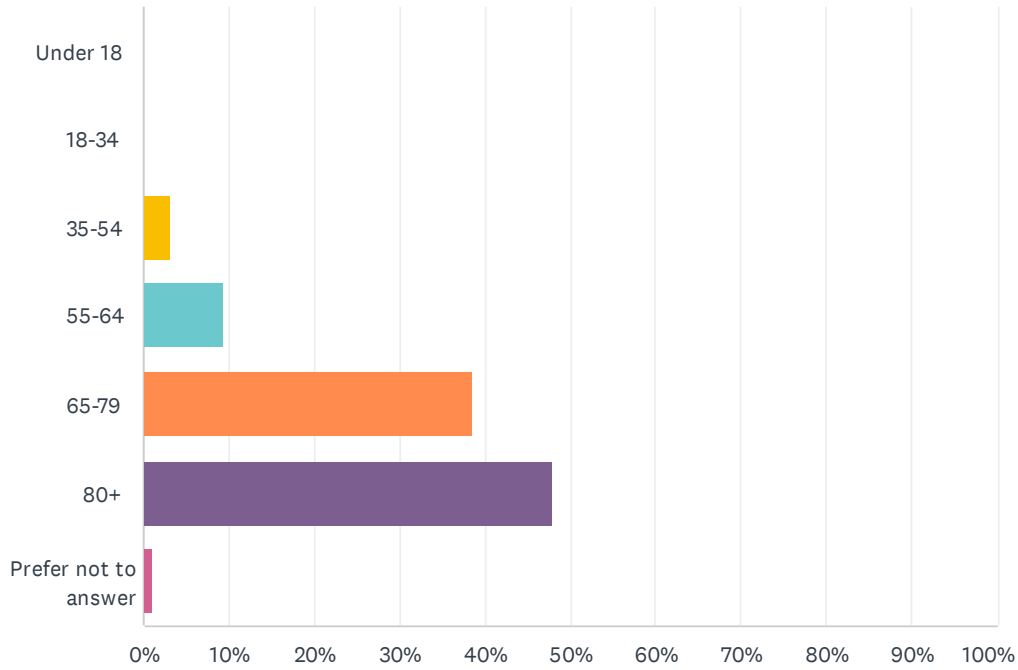
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39	53014	7/19/2023 1:39 PM
40	53014	7/19/2023 1:37 PM
41	54169	7/19/2023 1:35 PM
42	54110	7/19/2023 1:34 PM
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47	53061	7/19/2023 1:03 PM
48	53061	7/19/2023 1:01 PM
49	53014	7/19/2023 1:00 PM
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52	53014	7/19/2023 12:57 PM
53	53014	7/19/2023 12:55 PM
54	53014	7/19/2023 12:54 PM
55	53014	7/19/2023 12:53 PM
56	53014	7/19/2023 12:51 PM
57	53014	7/19/2023 12:00 PM
58	53061	7/19/2023 11:59 AM
59	53014	7/19/2023 11:57 AM
60	53014	7/19/2023 11:56 AM
61	53014	7/19/2023 11:50 AM
62	53014	7/19/2023 11:48 AM
63	53014	7/19/2023 11:45 AM
64	54169	7/19/2023 11:43 AM
65	53014	7/19/2023 11:41 AM
66	53014	7/19/2023 11:40 AM
67	53061	7/19/2023 11:38 AM
68	53061	7/19/2023 11:37 AM
69	53014	7/19/2023 11:34 AM
70	53014	7/19/2023 11:33 AM
71	53061	7/19/2023 11:32 AM

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72	53061	7/19/2023 11:31 AM
73	54129	7/19/2023 10:48 AM
74	54110	7/19/2023 10:47 AM
75	54129	7/19/2023 10:46 AM
76	53014	7/19/2023 10:45 AM
77	54129	7/19/2023 10:44 AM
78	53014	7/19/2023 10:42 AM
79	53014	7/19/2023 10:41 AM
80	54952	7/19/2023 10:40 AM
81	53061	7/19/2023 10:38 AM
82	53014	7/19/2023 10:36 AM
83	53014	7/19/2023 10:34 AM
84	54129	7/19/2023 10:33 AM
85	54169	7/19/2023 10:30 AM
86	53014	7/19/2023 10:28 AM
87	53014	7/19/2023 10:27 AM
88	53061	7/19/2023 10:24 AM
89	54915	7/19/2023 10:23 AM
90	53014	7/5/2023 10:12 AM

Q13 Age range

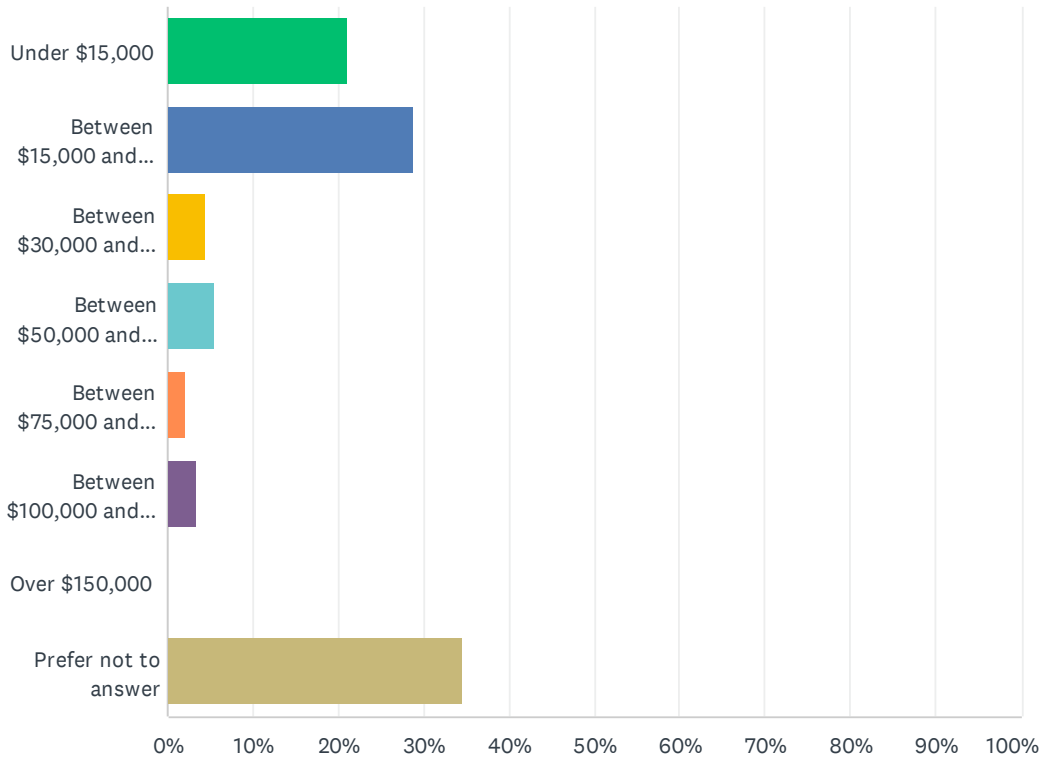
Answered: 96 Skipped: 20



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-34	0.00%	0
35-54	3.13%	3
55-64	9.38%	9
65-79	38.54%	37
80+	47.92%	46
Prefer not to answer	1.04%	1
TOTAL		96

Q14 Household Income

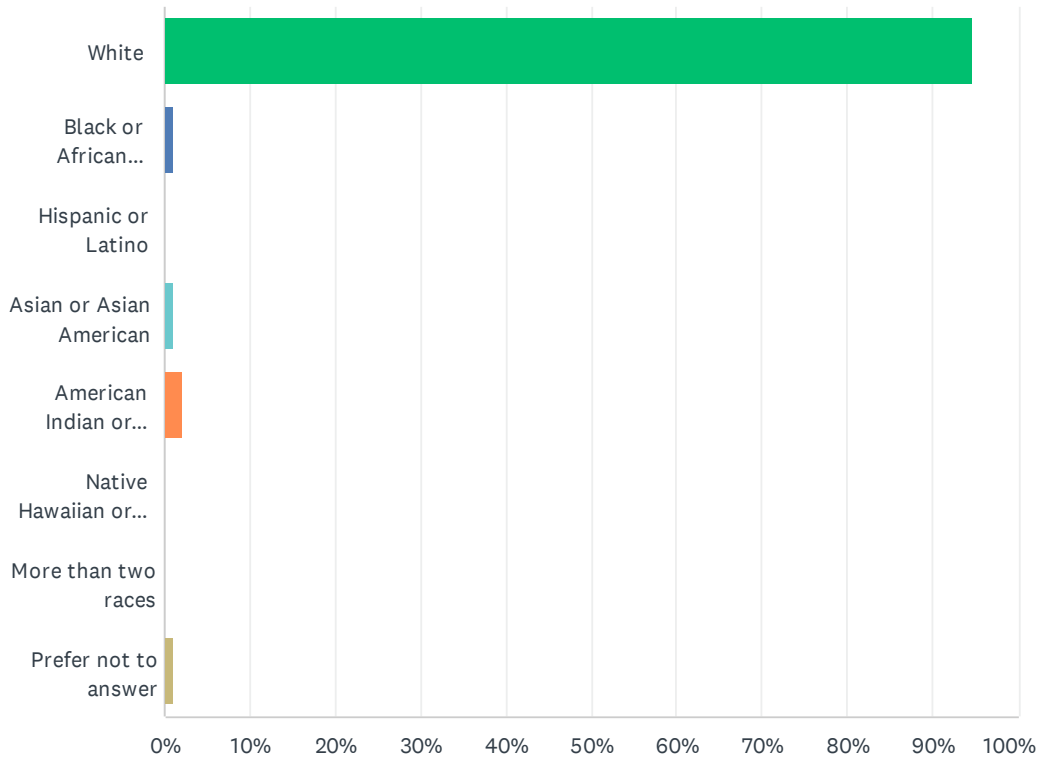
Answered: 90 Skipped: 26



ANSWER CHOICES	RESPONSES	
Under \$15,000	21.11%	19
Between \$15,000 and \$29,999	28.89%	26
Between \$30,000 and \$49,999	4.44%	4
Between \$50,000 and \$74,999	5.56%	5
Between \$75,000 and \$99,999	2.22%	2
Between \$100,000 and \$150,000	3.33%	3
Over \$150,000	0.00%	0
Prefer not to answer	34.44%	31
TOTAL		90

Q15 Race/Ethnicity

Answered: 94 Skipped: 22



ANSWER CHOICES	RESPONSES	
White	94.68%	89
Black or African American	1.06%	1
Hispanic or Latino	0.00%	0
Asian or Asian American	1.06%	1
American Indian or Alaska Native	2.13%	2
Native Hawaiian or other Pacific Islander	0.00%	0
More than two races	0.00%	0
Prefer not to answer	1.06%	1
TOTAL		94

Q16 How do you rate the current transportation options in your area? (Public, private, and non-profit) Scale: 1 = reliable, 7 = very reliable

Answered: 13 Skipped: 103

4.5 
average rating

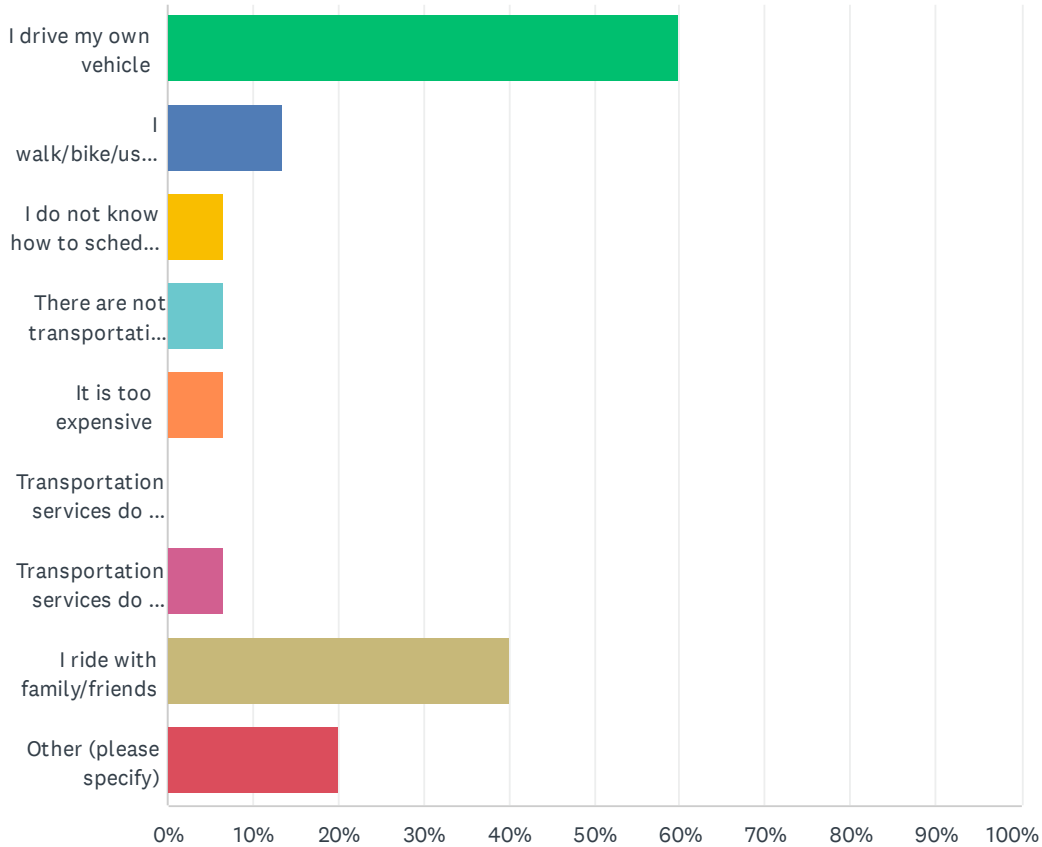


	1	2	3	4	5	6	7	TOTAL	WEIGHTED AVERAGE
😊	15.38%	0.00%	7.69%	23.08%	23.08%	7.69%	23.08%		
	2	0	1	3	3	1	3	13	4.54

#	WHY DO YOU CHOOSE THIS RATING?	DATE
1	have never used public specialized transportation, have a handicapped van.	8/8/2023 9:53 PM
2	mostly reliable	7/31/2023 3:17 PM
3	All ways on time-helpful considerate-always have been able to schedule a driver	7/31/2023 3:13 PM
4	for help	7/31/2023 2:54 PM
5	it' not available	7/31/2023 2:53 PM
6	Heard it was good by word of mouth	7/31/2023 2:45 PM
7	don't currently use, but glad they're available	7/26/2023 10:31 AM
8	They have always checked with me before they were to pick me up and always were on time.	7/20/2023 3:06 PM
9	I have no other means of transportation other than the county ADRC service. The director/coordinator is excellent.	7/20/2023 3:04 PM
10	based on what I know of available services	7/13/2023 2:06 PM
11	sorry not really familiar with them	6/29/2023 6:20 PM

Q17 Please select the reasons why you do not utilize your county's specialized transportation services (Select all that apply)

Answered: 15 Skipped: 101



ANSWER CHOICES	RESPONSES	
I drive my own vehicle	60.00%	9
I walk/bike/use a mobility device to get where I need to go	13.33%	2
I do not know how to schedule a ride with my county's transportation services	6.67%	1
There are not transportation services offered close to where I live/work	6.67%	1
It is too expensive	6.67%	1
Transportation services do not run on time	0.00%	0
Transportation services do not run on the days and times that I need service	6.67%	1
I ride with family/friends	40.00%	6
Other (please specify)	20.00%	3
Total Respondents: 15		

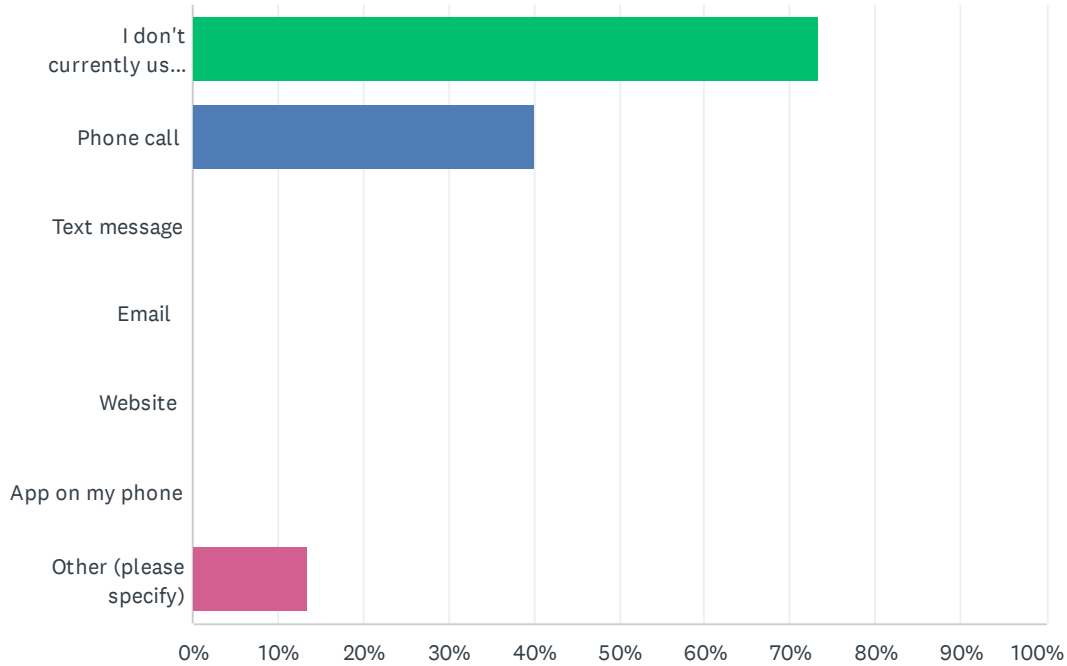
#	OTHER (PLEASE SPECIFY)	DATE
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1	I have a spouse who can help, now & yet	7/31/2023 3:23 PM
2	I feel guilty asking for help	7/31/2023 2:53 PM
3	test	6/21/2023 3:51 PM

Q18 How do you contact the transportation service you currently use? (Select all that apply)

Answered: 15 Skipped: 101

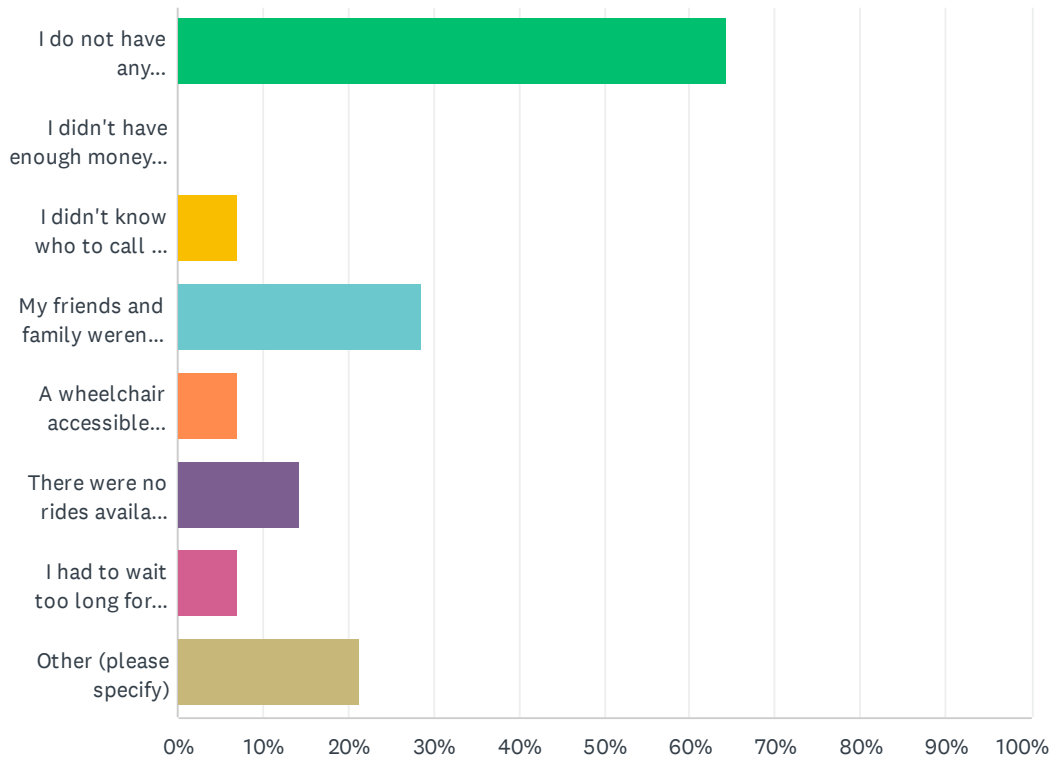


ANSWER CHOICES	RESPONSES
I don't currently use transportation services	73.33% 11
Phone call	40.00% 6
Text message	0.00% 0
Email	0.00% 0
Website	0.00% 0
App on my phone	0.00% 0
Other (please specify)	13.33% 2
Total Respondents: 15	

#	OTHER (PLEASE SPECIFY)	DATE
1	if I did, i'd phone	7/31/2023 2:53 PM
2	test	6/21/2023 3:51 PM

Q19 Have you had any of these difficulties finding a ride to appointments/activities (e.g. eye appointments, doctor appointments, social events) in the past 6 months?

Answered: 14 Skipped: 102



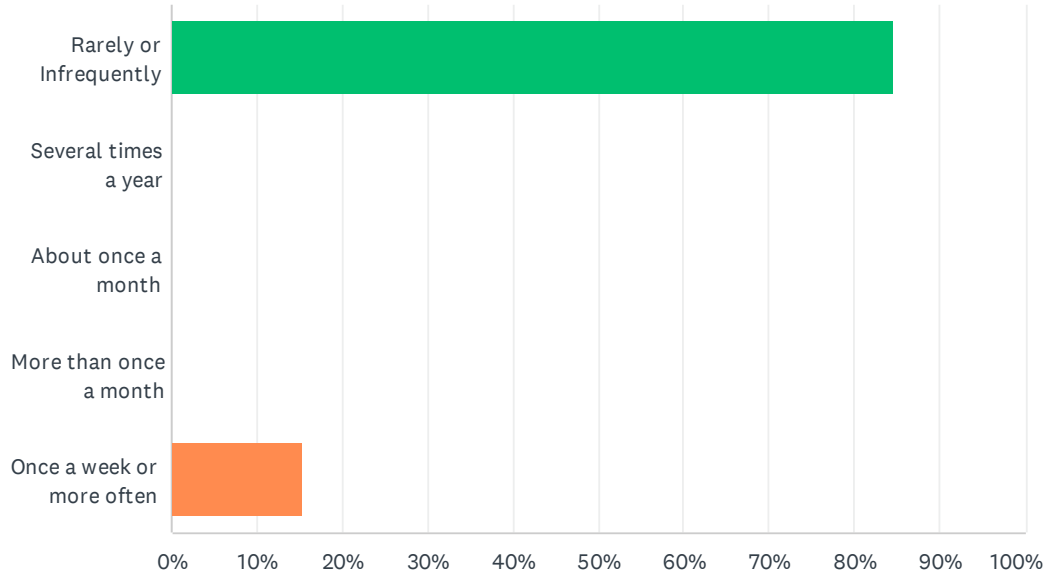
ANSWER CHOICES	RESPONSES	
I do not have any difficulties	64.29%	9
I didn't have enough money for the fare	0.00%	0
I didn't know who to call to request a ride	7.14%	1
My friends and family weren't able to take me	28.57%	4
A wheelchair accessible vehicle was not available	7.14%	1
There were no rides available when I needed a ride	14.29%	2
I had to wait too long for a ride back home after my appointment	7.14%	1
Other (please specify)	21.43%	3
Total Respondents: 14		

#	OTHER (PLEASE SPECIFY)	DATE
1	Driver was lost not knowing how to get there. Very late for appointment	7/31/2023 2:53 PM
2	I'm unable to schedule a ride to a clothing store	7/20/2023 3:04 PM

3	test	6/21/2023 3:51 PM
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Q20 How often are you unable to get where you need to go because of not having a way to get there?

Answered: 13 Skipped: 103



ANSWER CHOICES	RESPONSES	
Rarely or Infrequently	84.62%	11
Several times a year	0.00%	0
About once a month	0.00%	0
More than once a month	0.00%	0
Once a week or more often	15.38%	2
TOTAL		13

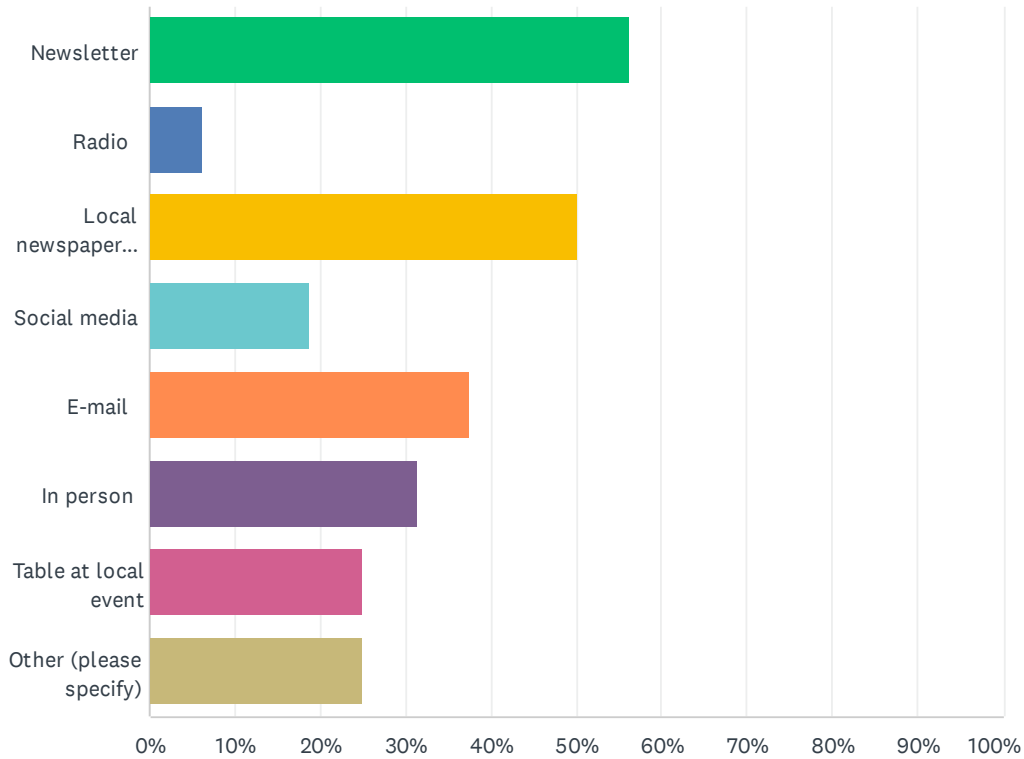
Q21 What would encourage you or someone you know to use the county's specialized transportation services? Or use them more often?

Answered: 7 Skipped: 109

#	RESPONSES	DATE
1	me being unable to drive my wife around.	8/8/2023 9:53 PM
2	knowing driver was not over extended and losing money for time & effort	7/31/2023 2:53 PM
3	If my vehicle broke down or couldn't afford gas or become disabled and could no longer drive	7/31/2023 2:45 PM
4	more info	7/26/2023 10:31 AM
5	I am happy with the way it works.	7/20/2023 3:06 PM
6	sudden inability to drive myself	7/13/2023 2:06 PM
7	10,000 cash	6/21/2023 3:51 PM

Q22 What is the best way to communicate information about transportation services to you? (Check all that apply.)

Answered: 16 Skipped: 100



ANSWER CHOICES	RESPONSES
Newsletter	56.25% 9
Radio	6.25% 1
Local newspaper ad/article	50.00% 8
Social media	18.75% 3
E-mail	37.50% 6
In person	31.25% 5
Table at local event	25.00% 4
Other (please specify)	25.00% 4
Total Respondents: 16	

#	OTHER (PLEASE SPECIFY)	DATE
1	phone	7/31/2023 3:13 PM
2	phone	7/31/2023 2:53 PM
3	postal mail	7/20/2023 3:04 PM

Q23 Please provide any additional comments, thoughts, or questions about specialized transportation or transportation services.

Answered: 5 Skipped: 111

#	RESPONSES	DATE
1	just love our adh van with the side door ramp for my wife.	8/8/2023 9:53 PM
2	my husband I are both 86 & 87 we will need assistnace at some point and hope it will be available. I appreciate your newsletter. Thank you for your services	7/31/2023 3:23 PM
3	are drivers compensated? It's difficult to lose one's independence	7/31/2023 2:53 PM
4	I wish I could have transportation to go clothes shopping.	7/20/2023 3:04 PM
5	I depend on my family	7/19/2023 10:26 AM

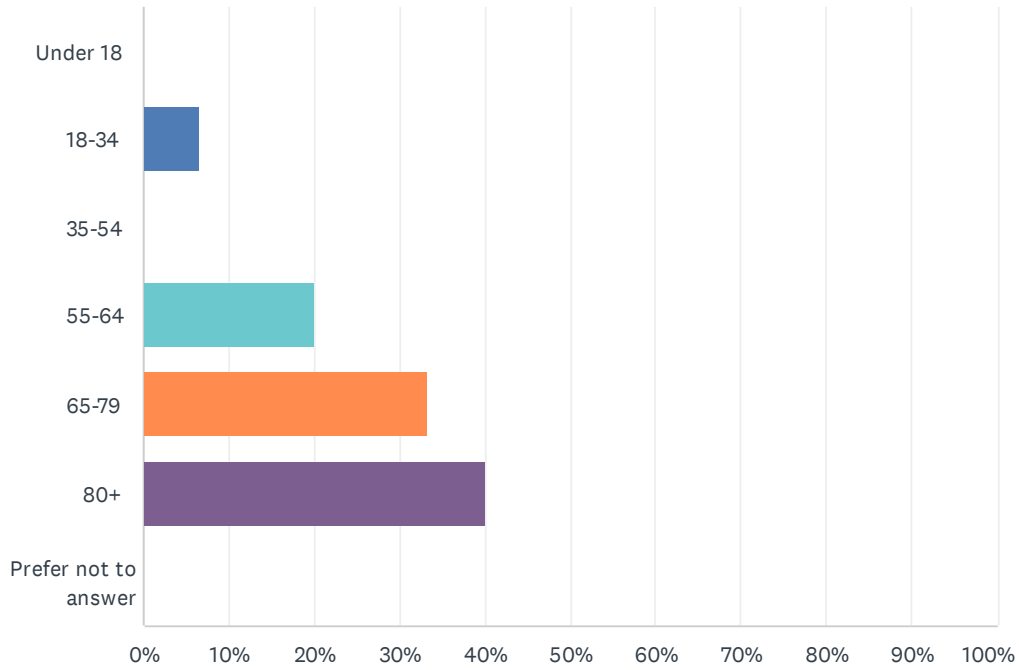
Q24 Current zip code

Answered: 15 Skipped: 101

#	RESPONSES	DATE
1	54110	8/8/2023 9:53 PM
2	53015	7/31/2023 3:23 PM
3	53061	7/31/2023 3:17 PM
4	54110	7/31/2023 3:13 PM
5	54169	7/31/2023 2:53 PM
6	54129	7/31/2023 2:45 PM
7	54110	7/28/2023 8:03 AM
8	54110	7/26/2023 10:31 AM
9	54110	7/20/2023 3:08 PM
10	53061	7/20/2023 3:06 PM
11	53014	7/20/2023 3:04 PM
12	53061	7/19/2023 10:26 AM
13	53061	7/13/2023 2:06 PM
14	54110	6/29/2023 6:20 PM
15	does survey monkey let you limit this to numbers?	6/21/2023 3:51 PM

Q25 Age range

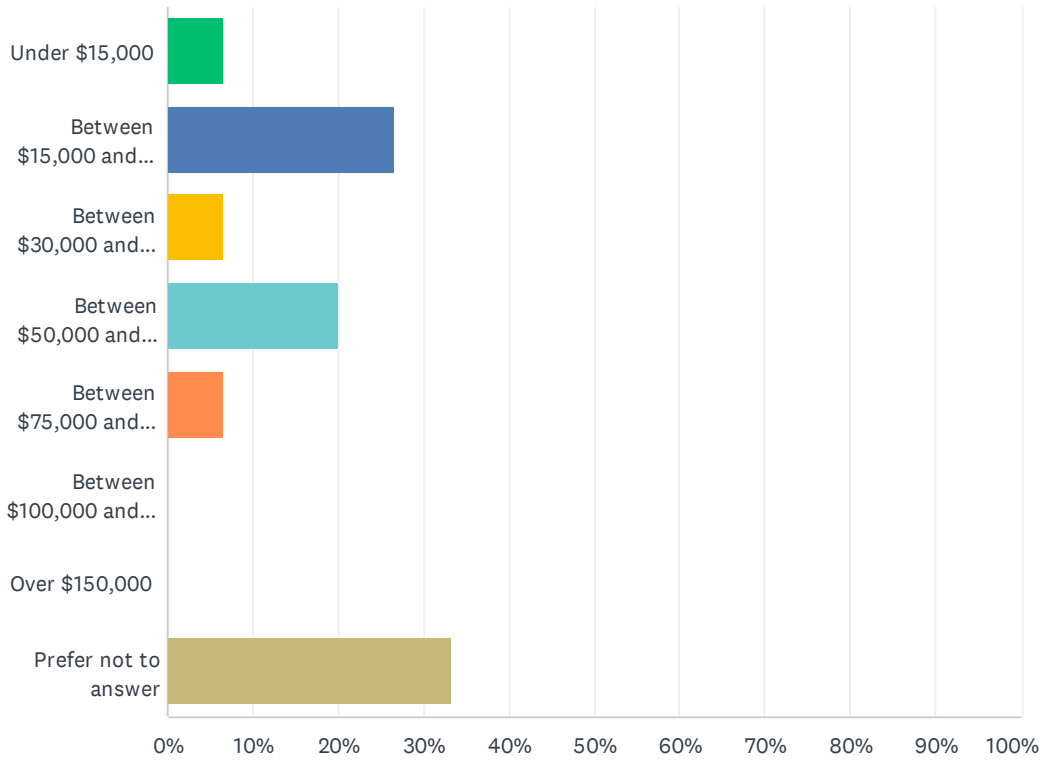
Answered: 15 Skipped: 101



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-34	6.67%	1
35-54	0.00%	0
55-64	20.00%	3
65-79	33.33%	5
80+	40.00%	6
Prefer not to answer	0.00%	0
TOTAL		15

Q26 Household Income

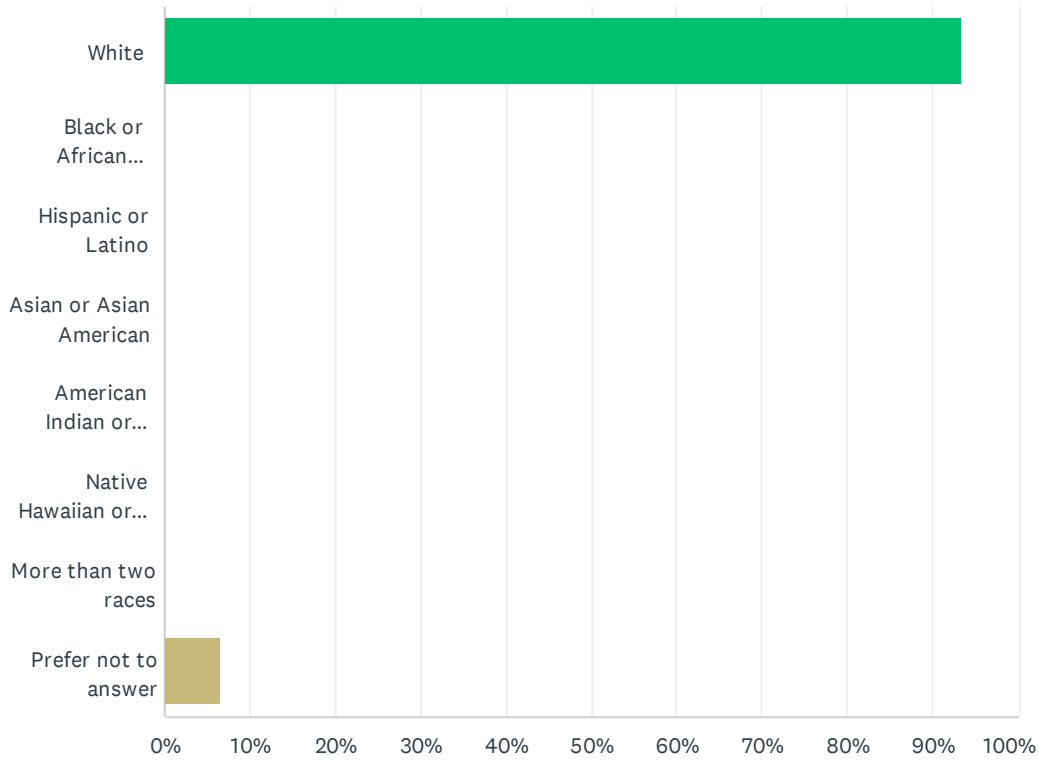
Answered: 15 Skipped: 101



ANSWER CHOICES	RESPONSES	
Under \$15,000	6.67%	1
Between \$15,000 and \$29,999	26.67%	4
Between \$30,000 and \$49,999	6.67%	1
Between \$50,000 and \$74,999	20.00%	3
Between \$75,000 and \$99,999	6.67%	1
Between \$100,000 and \$150,000	0.00%	0
Over \$150,000	0.00%	0
Prefer not to answer	33.33%	5
TOTAL		15

Q27 Race/Ethnicity

Answered: 15 Skipped: 101



ANSWER CHOICES	RESPONSES	
White	93.33%	14
Black or African American	0.00%	0
Hispanic or Latino	0.00%	0
Asian or Asian American	0.00%	0
American Indian or Alaska Native	0.00%	0
Native Hawaiian or other Pacific Islander	0.00%	0
More than two races	0.00%	0
Prefer not to answer	6.67%	1
TOTAL		15

MEETING EVALUATIONS

APPENDIX C



Figure 6: Meeting Sign-In Sheet

MEETING OF: Calumet Co. Specialized Transportation Coord. Plan **MEETING SIGN IN SHEET**

NAME	TITLE/ORGANIZATION	PHONE	EMAIL
Dr. Heidi Riesecke	ADRC	920-464-1624	
Diana Y. [unclear]		↓	
Janet Kress		920-645-5977	
Margie Shil	ADRC Advisory Comm.	920-452-6750	
Shelton Adams	New Hope Center	920-849-9351	Stadams@newhopeinc.org
Shandi Janz	VPI IPS	970-750-9947	shandj@vipwind.com
Greg Bortolucci	VetSans	920-849-1452	
Gary E. Dei Taf		920-418-3157	
Matt Habala		920-840-1442	
Chris Mauer	Calumet Co. Planner	920-849-1442	
Missy Brandt	Calumet Co. Plant & Zoning Director	894-7801	missy.brandt@kelwi.gov
Dave Dederig	City of Kiel	" "	
Greg Goyens	New Hope Center Inc	920-416-0920	goyensm@newhopeinc.org
Jan Kausma	Calumet County EP	920-899-1684	jk@cc.wisconsin.gov
Dale McAnisler	ADRC Calumet County	920-849-1442	
Holly Koenen	LSS - Make the Ride Happen	920-895-1740	hally.keenen@lsswis.org
Brenna Root			
Meissa Kraemer Badtke	ECWRPC		
Craig Moser			
Kim Biedermann			
Kathy Groszner	Calumet Co ADRC		

LOCATION: Calumet Co. Courthouse DATE: 8/16/23

FACILITATOR: ECWRPC + Calumet Co.

Table 9: Meeting Evaluations

Meeting Evaluation (Facilitation Survey Results, 13 responses)								
Question	General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know	Average
		1	2	3	4	5	6	#
1	The information covered in the group discussions, examples and explanations was understandable.	10	0	2	1	0	0	1.54
2	The meeting provided a good forum for communication about public/human services transportation coordination.	10	1	1	1	0	0	1.46
3	Participation at the meeting was from a broad stakeholder group.	4	5	2	1	0	0	1.62
4	The county/region's prioritized action plan is comprehensive and realistic	6	5	1	1	0	0	1.77
5	The county/region has a working coordination team.	5	4	1	2	0	1	2.31
6	The previous coordination plan has been implemented.	3	2	5	2	0	1	2.92
7	Developing the prioritized action plan was meaningful and valuable.	6	4	1	2	0	0	1.92
8	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	4	5	2	2	0	0	2.15
	Facilitator Questions							
9	Facilitator was knowledgeable about the meeting process	9	1	2	1	0	0	1.62
10	The information was presented in a clear, logical format.	8	3	1	1	0	0	1.62
	Meeting Timing	Too long		About Right	Not Enough			No Response
11	The time allotted for the meeting was:	0		13	0			0

Comments

List key points/issues presented during the meeting that were the most valuable or useful:

- Expansion of transportation options for employees would be a good idea
- Rider survey results were useful, good development
- All
- How we have improved the past 5 years and continue to do so. Solid goals
- Appreciated the opportunity to attend and to give feedback; learned more about our communities

- Providers & phone numbers

List any information or meeting content you felt was omitted or needed further clarification:

- Would have liked to hear how each group runs their specific transportation
- Explanation of transportation providers, referral process, accessibility

Other comments:

- Does East Central have staff that can apply/write grant applications & administer? In relation to workforce transportation
- Lots of info, first meeting

Are you interested in participating on the team that will implement the coordination strategies?

Yes	Not Sure	No Response
2	1	10

PLAN APPROVAL

APPENDIX D



RESOLUTION NO. 49-23

**APPROVING THE CALUMET COUNTY SPECIALIZED TRANSPORTATION COORDINATED PLAN
2024-2028**

WHEREAS, people with specialized transportation needs have the right to mobility. Individuals with limited incomes and people with disabilities rely heavily, sometimes exclusively, on public and specialized transportation services to live independent and fulfilling lives. These services are essential for travel to work and medical appointments, to run essential errands, or to simply take advantage of social or cultural opportunities, and;

WHEREAS, under the Bipartisan Infrastructure Law (BIL), projects funded by the Federal Transit Administration (FTA) Section 5310 Enhanced Mobility for Seniors and Individuals with Disabilities program must be included in a “locally developed, coordinated public transit-human services transportation plan” to ensure that applicants are coordinated services with other private, public, and non-profit transportation provider, and;

WHEREAS, the Wisconsin Department of Transportation (WisDOT) concurs, as “projects funded with 85.21 aids should be held to the same standard, and consequently requires counties to demonstrate how project(s) meet a goal/strategy outlined in the most recent coordinated transportation plan”, and;

WHEREAS, the development of coordination plans is led by the Regional Planning Commissions in Wisconsin to assist counties in facilitating public outreach and development of each coordination plan through a community meeting that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public and met on August 16, 2023 and;

WHEREAS, East Central Wisconsin Regional Planning Commission staff in partnership with Calumet County completed a planning process that engages the public, includes an assessment of available transportation services and providers, an assessment of transportation needs and gaps, identifies priorities based on resources, time, and feasibility, and identifies strategies and activities to address the identified gaps between current services and needed services.

**NOW THEREFORE, BE IT RESOLVED BY THE EAST CENTRAL WISCONSIN REGIONAL
PLANNING COMMISSION**

Section 1: Adopts in its entirety, the Calumet County Specialized Transportation Coordinated Plan 2024 – 2028.

Section 2: That this resolution takes effect immediately upon its adoption.


Effective Date: October 27, 2023

Submitted By: Executive Committee

Prepared By: Brenna Root Whitby, Associate Planner



Jeff Nooyen, Chair – Outagamie Co.



Attest: Melissa Kraemer-Badtke—ECWRPC Executive
Director

10-27-2023
Approval Date