



WAUPACA COUNTY SPECIALIZED TRANSPORTATION COORDINATED PLAN

2024-2028

ADOPTED
OCTOBER 27, 2023



EAST CENTRAL WISCONSIN REGIONAL PLANNING COMMISSION

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ABSTRACT

TITLE: Waupaca County Human Services-Public Transportation Coordinated Plan

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SUBJECT: A five-year County Transportation Coordination Plan

DATE: 10/27/2023

PLANNING AGENCY: East Central Wisconsin Regional Planning Commission

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Federal transit law, as amended by Bipartisan Infrastructure Law (BIL) (2021), requires that projects selected for funding under the Section 53.10 (Enhanced Mobility of Seniors and Individuals with Disabilities Program) be “included in a locally developed, coordinated public transit-human services transportation plan” and that the plan be “developed and approved through a process that includes participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public.” This planning document fulfills those requirements.

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PURPOSE

Legislation

The Bipartisan Infrastructure Law (BIL) was signed into law on November 15, 2021 and supersedes the Fixing America's Surface Transportation (FAST) Act. The BIL and predecessor transportation legislation require that all urbanized areas have a comprehensive, cooperative, and continuing planning process in place to guide effective use of federal funding assistance. BIL planning requirements reemphasize the integral relationship of land use with transportation infrastructure, as well as the need to address all mobility from a multimodal perspective. Additional areas of challenge under BIL include:

- Improving mobility on America's highways;
- Creating jobs and promoting economic growth; and
- Accelerating project delivery and promoting innovation.

To carry out the comprehensive planning program, legislation has reconfirmed the role of a cooperative planning institution, the RPC/MPO, to guarantee that all aspects of the urbanized area will be represented in the plan's development and that planning will be conducted on a continuing basis. As the designated planning institution for Waupaca County, the East Central Wisconsin Regional Planning Commission is responsible for carrying out these transportation planning responsibilities.

The Federal Transit Administration (FTA) established the Section 53.10 program to assist elderly and disabled persons with transportation needs. FTA, on behalf of the Secretary of Transportation, distributes the funds appropriated annually to the states based on an administrative formula that considers the number of elderly individuals and individuals with disabilities in each state. Title 49 U.S.C. 53.10(a)(1) authorizes funding for public transportation capital projects planned, designed and carried out to meet the special needs of elderly individuals and individuals with disabilities.

The FTA requires specialized transportation projects funded under Section 53.10 be included in a "locally developed coordinated public transit-human services transportation plan" to ensure that applicants are coordinating services with other private, public and non-profit transportation providers. The Wisconsin Department of Transportation (WisDOT) concurs, as "projects funded with 85.21 aids should be held to the same standard, and consequently requires counties to demonstrate how project(s) meet a goal/strategy outlined in the most recent coordinated transportation plan." WisDOT additionally requires that administrators participate in the ongoing development and review of these local coordination plans, and transportation coordination is addressed in public hearings held as part of the 85.21 grant application development process.¹

¹ <https://wisconsindot.gov/Documents/doing-bus/local-gov/astnce-pgms/transit/8521-guide.pdf>

PLANNING PROCESS

County Coordination Plan

A County Human Services-Public Transportation Coordinated Plan is a five-year plan dedicated to sharing resources both intra and inter county to assist the transportation disadvantaged public in getting rides based on their individual mobility needs. Broad and encompassing strategies and actions are developed to enhance the mobility needs of the elderly and disabled for the life of the plan.

Required Elements

According to Federal Transit Administration (FTA) rules, a county human service-public transportation coordinated plan must include the following four elements:

1. An assessment of available services that identifies current transportation providers (e.g., public, private and nonprofit);
2. An assessment of the transportation needs for individuals with disabilities and older adults. The assessment can be based on the experiences and perceptions of the planning partners or on more sophisticated data collection efforts and gaps in service;
3. Strategies, activities and/or projects to address the identified gaps between current services and needs, as well as opportunities to improve efficiencies in service delivery; and
4. Priorities for implementation based on resources (from multiple program sources), time, and feasibility for implementing specific strategies and/or activities identified

Timeline

ECWRPC will submit the final County Coordination Plan to WisDOT no later than November 15, 2023. The plan will go into effect for the five-year period from 2024 to 2028.

Plan Implementation & Keeper of the Plan

The County Coordination Plan will be implemented by the designated keeper of the document:

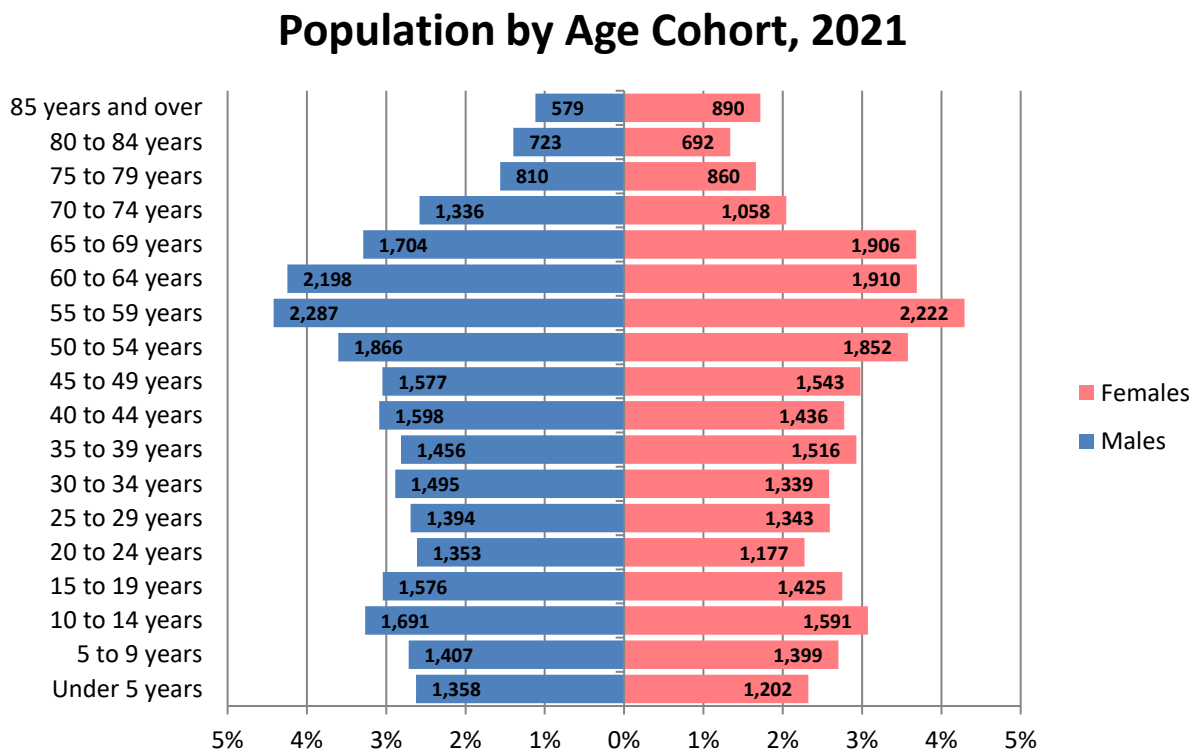
Melissa Anderson
ADRC Manager
melissa.anderson@co.waupaca.wi.us

DEMOGRAPHIC PROFILE

Population by Age

Figure 1 visualizes the population of Waupaca County from the U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates. The total population is 51,769 individuals. Population numbers are separated by age cohort and gender.

Figure 1: Waupaca County Population by Age Cohort



Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates

Disability Characteristics

Table 1, **Table 2**, and **Figure 2** represent the population of Waupaca County with a disability. **Table 1** breaks down the portion of the total population with a disability by age and type of disability; **Figure 2** graphically represents the same data. **Table 2** numerates disabilities by type. Approximately 7,342 persons (14.5%) in Waupaca County have a disability. 75 or over is the largest age group, with 3,898 individuals (53.1% of all disabled persons).

Table 1: Waupaca County Disability Characteristics

Label	Waupaca, Wisconsin					
	Total		With a disability		Percent with a disability	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Total civilian noninstitutionalized population	50,549	±261	7,342	±606	14.50%	±1.2
DISABILITY TYPE BY DETAILED AGE						
With a hearing difficulty	(X)	(X)	2,657	±362	5.30%	±0.7
Population under 5 years	2,560	±81	8	±9	0.30%	±0.3
Population 5 to 17 years	8,060	±80	86	±69	1.10%	±0.9
Population 18 to 34 years	8,932	±158	198	±112	2.20%	±1.3
Population 35 to 64 years	21,335	±122	944	±199	4.40%	±0.9
Population 65 to 74 years	5,837	±77	551	±145	9.40%	±2.5
Population 75 years and over	3,825	±146	870	±175	22.70%	±4.4
With a vision difficulty	(X)	(X)	975	±186	1.90%	±0.4
Population under 5 years	2,560	±81	5	±9	0.20%	±0.3
Population 5 to 17 years	8,060	±80	30	±19	0.40%	±0.2
Population 18 to 34 years	8,932	±158	39	±20	0.40%	±0.2
Population 35 to 64 years	21,335	±122	365	±88	1.70%	±0.4
Population 65 to 74 years	5,837	±77	155	±74	2.70%	±1.3
Population 75 years and over	3,825	±146	381	±137	10.00%	±3.5
With a cognitive difficulty	(X)	(X)	2,503	±405	5.20%	±0.8
Population under 18 years	8,060	±80	268	±106	3.30%	±1.3
Population 18 to 34 years	8,932	±158	531	±184	5.90%	±2.0
Population 35 to 64 years	21,335	±122	890	±161	4.20%	±0.8
Population 65 to 74 years	5,837	±77	289	±116	5.00%	±2.0
Population 75 years and over	3,825	±146	525	±162	13.70%	±4.2
With an ambulatory difficulty	(X)	(X)	3,322	±341	6.90%	±0.7
Population under 18 years	8,060	±80	7	±5	0.10%	±0.1

Population 18 to 34 years	8,932	±158	128	±73	1.40%	±0.8
Population 35 to 64 years	21,335	±122	1,564	±249	7.30%	±1.2
Population 65 to 74 years	5,837	±77	551	±152	9.40%	±2.6
Population 75 years and over	3,825	±146	1,072	±199	28.00%	±5.2
With a self-care difficulty	(X)	(X)	1,036	±154	2.20%	±0.3
Population under 18 years	8,060	±80	30	±16	0.40%	±0.2
Population 18 to 34 years	8,932	±158	36	±40	0.40%	±0.5
Population 35 to 64 years	21,335	±122	554	±126	2.60%	±0.6
Population 65 to 74 years	5,837	±77	84	±35	1.40%	±0.6
Population 75 years and over	3,825	±146	332	±103	8.70%	±2.6
With an independent living difficulty	(X)	(X)	2,173	±299	5.40%	±0.7
Population 18 to 34 years	8,932	±158	207	±84	2.30%	±0.9
Population 35 to 64 years	21,335	±122	1,042	±211	4.90%	±1.0
Population 65 to 74 years	5,837	±77	206	±72	3.50%	±1.2
Population 75 years and over	3,825	±146	718	±161	18.80%	±4.2

Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates, Table S1810

Figure 2: Disability Characteristics

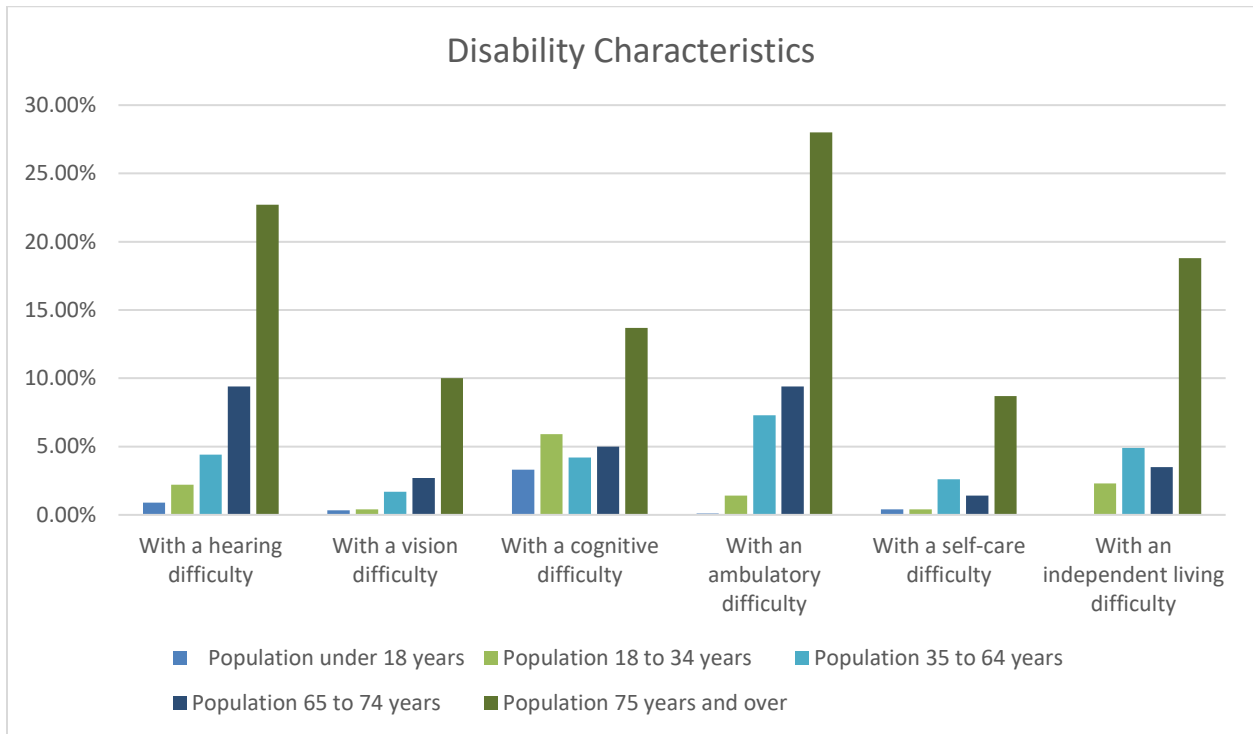


Table 2: Population by Type of Disability

	With a hearing difficulty		With a vision difficulty		With a cognitive difficulty		With an ambulatory difficulty		With a self-care difficulty		With an independent living difficulty	
	%	Estimate	%	Estimate	%	Estimate	%	Estimate	%	Estimate	%	Estimate
Population under 18 years	0.89%	94	0.33%	35	3.30%	268	0.10%	7	0.40%	30		
Population 18 to 34 years	2.20%	198	0.40%	39	5.90%	531	1.40%	128	0.40%	36	2.30%	207
Population 35 to 64 years	4.40%	944	1.70%	365	4.20%	890	7.30%	1564	2.60%	554	4.90%	1042
Population 65 to 74 years	9.40%	551	2.70%	155	5.00%	289	9.40%	551	1.40%	84	3.50%	206
Population 75 years and over	22.70%	870	10.00%	381	13.70%	525	28.00%	1072	8.70%	332	18.80%	718
Total Population	5.3%	2,657	1.9%	975	5.0%	2,503	6.6%	3,322	2.0%	1,036	4.3%	2,173

Assessment of Needs

Based on the data previously illustrated and discussions with community members, the main focal points of disability services in Waupaca County need to serve the aging portion of the population. The types of disabilities vary, but ambulatory and independent living make up the main percentage, and a significant portion of the population is over 55 years old. Strategies for implementation are explored in the Action Plan (**Table 7**).

Income & Poverty

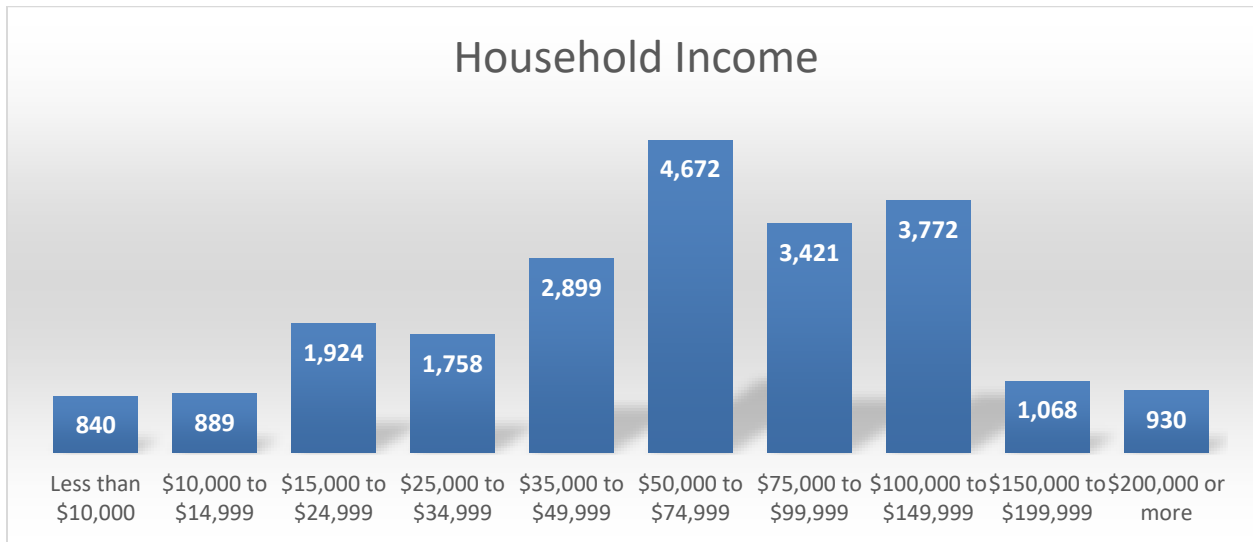
Income and Poverty statistics for Waupaca County show 4,665 residents (9.3%) below the poverty line. Refer to **Table 3. Figure 3** represents the household income, giving the number of households in each income bracket. The median household income is \$65,070.

Table 3: Waupaca County Poverty Statistics

Label	Waupaca County, Wisconsin					
	Total		Below poverty level		Percent below poverty level	
	Estimate	Margin of Error	Estimate	Margin of Error	Estimate	Margin of Error
Population for whom poverty status is determined	50,304	±318	4,665	±556	9.30%	±1.1
AGE						
Under 18 years	10,369	±171	1,487	±308	14.30%	±2.9
Under 5 years	2,511	±95	445	±165	17.70%	±6.6
5 to 17 years	7,858	±193	1,042	±235	13.30%	±2.9
Related children of householder under 18 years	10,292	±176	1,425	±313	13.80%	±3.0
18 to 64 years	30,273	±197	2,429	±309	8.00%	±1.0
18 to 34 years	8,938	±158	870	±181	9.70%	±2.0
35 to 64 years	21,335	±122	1,559	±265	7.30%	±1.2
60 years and over	13,743	±274	1,034	±181	7.50%	±1.3
65 years and over	9,662	±184	749	±169	7.80%	±1.7
SEX						
Male	25,403	±257	2,024	±288	8.00%	±1.1
Female	24,901	±175	2,641	±370	10.60%	±1.5

Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates

Figure 3: Waupaca County Household Income



Source: U.S. Census Bureau, 2017-2021 American Community Survey 5-Year Estimates, Table DP03

U.S. Census Bureau Poverty Threshold

Following the Office of Management and Budget's (OMB) Statistical Policy Directive 14, the Census Bureau uses a set of money income thresholds that vary by family size and composition to determine who is in poverty. If a family's total income is less than the family's threshold, then that family and every individual in it is considered in poverty. The official poverty thresholds are updated for inflation using the Consumer Price Index (CPI-U), and do not vary geographically. The official poverty definition uses money income before taxes and does not include capital gains or noncash benefits (such as public housing, Medicaid, and food stamps).² **Table 4** illustrates that data.

Table 4: Poverty Thresholds for 2022 by Size of Family and Number of Related Children Under 18 Years (In Dollars)

Size of family unit	Weighted average thresholds	Related children under 18 years								
		None	One	Two	Three	Four	Five	Six	Seven	Eight or more
One person (unrelated individual):	14,880									
Under 65 years.....	15,230	15,225								
65 years and over.....	14,040	14,036								
Two people:	18,900									
Householder under 65 years.....	19,690	19,597	20,172							
Householder 65 years and over.....	17,710	17,689	20,095							
Three people.....	23,280	22,892	23,556	23,578						
Four people.....	29,950	30,186	30,679	29,678	29,782					
Five people.....	35,510	36,402	36,932	35,801	34,926	34,391				
Six people.....	40,160	41,869	42,035	41,169	40,339	39,104	38,373			
Seven people.....	45,690	48,176	48,477	47,440	46,717	45,371	43,800	42,076		
Eight people.....	51,010	53,881	54,357	53,378	52,521	51,304	49,760	48,153	47,745	
Nine people or more.....	60,300	64,815	65,129	64,263	63,536	62,342	60,699	59,213	58,845	56,578

Source: U.S. Census Bureau, 2023.

² <http://www.census.gov/topics/income-poverty/poverty/guidance/poverty-measures.html>

EXISTING TRANSPORTATION ASSETS

Provider Inventory

Waupaca County is served by several public and private transportation agencies, many of which provide specialized transportation options to meet the needs of individuals with disabilities, low income and seniors. A list of county-wide transportation providers is included in **Table 5**.

Table 5: Existing Transportation Assets

Name	Website	Phone	Additional Information	Address
Clintonville Public Transit	Clintonville Public Transit (runninginc.net)	715-681-6866	contact@RunningInc.net	318 West Decker St., Viroqua, WI 54665
Fox Valley Cab	foxvalleycab.com	920 734-4545	info@foxvalleycab.com	719 W. Francis St., Appleton, WI 54914
Koepkens Medical Transport, Ltd	https://kmedtran.com/	715-823-5711	dkoepfen@kmedtran.com	217 Industrial Dr. PO Box 207, Clintonville, WI 54929
Metro Transport		920-982-6059		E. 9321 Crain Rd., New London, WI 54961
New London Senior Services & Transit Bus	https://www.newlondonwi.org/departments/senior_services_and_transit.php	920-982-8522 or 920-982-8521	kebert@newlondonwi.org choerth@newlondonwi.org	600 W. Washington St.
R & R Transport	www.facebook.com/rrtransport4169/	715-281-4169 or 715-281-6044	Use 715-281-6044 to schedule in advance	
Waupaca County Catch-a-Ride	https://waupacacar.org/	920-214-8214	support@feonixmobilityrising.org	
Waupaca County Volunteer Transportation	https://www.waupacacounty-wi.gov/departments/health_and_human_services/aging_and_disability_resources/transportation.php	715-258-6274	melissa.anderson@co.waupaca.wi.us	811 Harding St., Waupaca, WI 54981

Waupaca Taxi // Brown Cab		715-258-2880	lindsay@runninginc.net	PO Box 66, Fort Atkinson, WI 53538
Work-N-Wheels - CAP Services, Inc	https://capservices.org/what-we-do/housing-transportation/wnw/	715 258-9575		101 Tower Road, Waupaca, WI 54981

PARTICIPATION SOLICITATION

Outreach Efforts

Public participation throughout the planning process was solicited through a variety of means including surveys, flyers, invitation emails, newsletter articles, newspaper announcements, and personal calls. Survey and public meeting announcements were also shared online through website postings and via social media outlets. Evidence of the various ways public participation was solicited are located in **Appendix A**.

Survey Data

A survey was designed and distributed to Waupaca County residents to learn trends and preferences among both those who use specialized coordinated transportation and those who do not. The survey received 14 responses and aimed to gather information from all areas of the county, evidenced by the collected responses by community presented in **Table 6**. Survey Data has been summarized and visualized in **Appendix B**; responses to open prompts (short answer) were incorporated into meeting discussions.

Table 6: Survey Responses by Community

Community	Total Responses	Percentage of Responses
Clintonville / Embarrass / Marion	9	64%
Iola / Scandinavia	1	7%
Waupaca	4	29%

PUBLIC FACILITATION – ASSESSMENT, STRATEGIES, RESPONSIBILITY AND PRIORITIZATION

Process and Methods

49 U.S.C. 53.10 and Wis. Stat. 85.21 place emphasis on “locally-developed” coordinated public transit-human services transportation planning; this specialized transportation coordination plan focuses on incorporating significant public contribution. Public input meetings integrated informational presentation and public participation.

The public participation meeting followed the process outlined below. Meeting evaluations were distributed at the conclusion and are included in **Appendix B**.

- **Setting:** A cohesive, communicative environment was created by arranging seating in the round to encourage inter-group discussion.
- **Presentation and Information:** Slides and information were presented to the group, reviewing legislation, illustrating the results of the survey, and outlining processes, goals, and objectives from previous iterations of the coordinated plan.
- **Group Discussion:** Conversations and group input determined actions the previous plan executed well, areas for improvement, and general goals, needs, and concerns raised by different organizations and community members.
- **Questions:** Questions were welcomed at all points during the meeting to ensure a clear exchange of information, communication, and sharing of new ideas/concerns.
- **Goal Refinement and Creation:** Goals from the previous plan were analyzed; ones that had been accomplished were removed, unaccomplished goals were modified and updated, and new goals were created.
- **Identification of Priorities:** Attendees ranked the goals to determine priority for implementation. Members were also asked to complete a meeting evaluation.

Identified Gaps, Opportunities, and Positives

The following list was developed after group discussion regarding the current state of specialized transportation services. Gaps and Opportunities for improvement are listed in **Red**, followed by Positives from the previous plan and other policies in **Blue**.

Marketing & Communication: Promotional materials, advertising, and public education of available services could be improved; work with municipalities and community partners to improve advertising & coordination of available services

Sustainable Funding Sources: Funding for medical transports & services is not always consistent and sustainable.

General Availability: Vehicles (standard & handicap accessible) are not always available when needed

Overlap: Waupaca Catch a Ride focuses on employment transport but will occasionally provide rides for medical appointments; Senior transportation in New London overlaps with ARDC efforts; Waupaca ADRC communicates with these organizations to ensure all are aware of service boundaries so there is not duplication of efforts.

Technology Gaps: Riders are not always familiar with or able to use new technology and apps, especially for payment processes

Clintonville Gap: Clintonville area may require added drivers as population changes

Ride Fulfillment Rate: Nearly 100% of rides are fulfilled – riders find transportation when needed, and have alternative options if there are no available drivers

Alternative Transport Options: The County has a good working relationship with private partners to fulfill all ride requests

Community & Local Partners: Partnerships with Make the Ride Happen, Waupaca Catch a Ride, and Lutheran Social Services help riders find transportation

Community Cohesiveness: Higher rates of ridership and volunteerism from the community help sustain the program

Social Media: Social media use through the Waupaca County Sheriff's Office helps positively promote the program

Action Plan

An action plan is a detailed plan illustrating the steps that should be taken and activities that should be performed for the vision to be achieved. The actions are listed in order of priority, and included are sub-activities to implement, the responsible department or entity, the timeline, and any barriers to implementation. **Table 7** illustrates the identified goals.

Table 7: Action Plan

Priority	Strategies & Goals	Activities	Person(s) Responsible	Timeline	Roadblocks & Challenges to Implementation
1	Identify additional transportation options for rural areas	<ul style="list-style-type: none"> Establish wheelchair/accessible van for medical transportation Coordinate with private partners Assess geographic coverage 	Waupaca County, Private Providers		<ul style="list-style-type: none"> Lack of funding Lack of vehicles
2	Increase education & marketing outreach of available services to the public	<ul style="list-style-type: none"> Coordinate and clarify services from private providers Create and publicize a full listing of services Explore publication/promotional strategies (website, news, flyers, etc.) 	Waupaca County, Private Providers		<ul style="list-style-type: none"> Lack of funding for outreach
3	Expand services on weekends, evenings, and late nights – especially for medical appointments	<ul style="list-style-type: none"> Improve the timing of services Coordinate with private partners and healthcare providers Assess geographic coverage in rural areas 	Waupaca County, Private Providers		<ul style="list-style-type: none"> Lack of funding Lack of volunteers, drivers, service personnel Complex case management

<p>4</p>	<p>Increase & expand affordable public transportation options</p>	<ul style="list-style-type: none"> • Explore additional sources of funding 	<p>Waupaca County</p>		
<p>5</p>	<p>Advocate for riders and funding through communication with legislators</p>	<ul style="list-style-type: none"> • Explore alternate sources of funding • Contact appropriate legislators & agencies 	<p>Waupaca County</p>		
<p>6</p>	<p>Establish regional transportation coordination with neighboring counties & municipalities</p>	<ul style="list-style-type: none"> • Communicate with neighboring municipalities on available services • Collect relevant demographic data to fully understand the demand • 	<p>Waupaca County, Providers, Others</p>		<ul style="list-style-type: none"> • Coordination in scheduling and implementation

PLAN ADOPTION & AMENDMENT PROCEDURE

Coordination Committee

The Coordination Plan Keeper (noted above in the Planning Process section) will work with relevant county committees to monitor and implement the County Coordination Plan for the duration of this plan (2024 - 2028).

Plan Approval

The Coordination Plan is formally adopted when the following criterion is met:

1. The East Central Wisconsin Regional Planning Commission resolution to formally approve the Waupaca County Specialized Transportation Coordinated Plan for the five-year duration. The resolution can be found in **Appendix D**.

Amendment Procedure

1. A narrative summary describing the reason for the coordination plan amendment and the process used is created;
2. Notify the county 'Keeper of the Plan', who then informs ECWRPC of proposed change(s) to the document;
3. Submit amendments to the County's transportation coordination committee (or similar group) for approval;
4. ECWRPC will notify WisDOT of the change(s) and send the revised document

MEETING OUTREACH

APPENDIX A



Table 8: Meeting Invite List

Coordination Plan 2024-2028

Meeting Invite List

Plan Area (county, multi-county)	Waupaca County
Date of Meeting(s)	September 27, 2023
Facilitator(s)	ECWRPC/ Waupaca County
Coordination Plan Contact Name(s)	Melissa Anderson

Name	Org/Group Name	Email (or address)	Date Invite Sent	Notes
Sun Valley Apts		Clintonville, WI	8/31/23	
Arc Angels		Clintonville, WI	8/31/23	
Manawa Nursing Home		Manawa, WI	8/31/23	
CAP Services		Waupaca, WI	8/31/23	
Bethany Home		Waupaca, WI	8/31/23	
Waupaca County Apts.		Waupaca, WI	8/31/23	
Park Vista		Waupaca	9/8/2023	
Angelus Apts.		Waupaca	9/8/2023	
New London Housing Franklin Apts.		New London	9/8/2023	
New London Sr. Center		New London	9/8/2023	

Astor Assisted Living		Clintonville	9/8/2023	
Care Partners		Clintonville	9/8/2023	
Sun Valley Assisted Living		Clintonville	9/8/2023	
Trinity Terrace / Monarch Meadows Assisted Living		New London	9/12/2023	
Waupaca Senior Center		Waupaca	9/12/2023	
ACC Management Group / Alpine Apartments		Waupaca	9/13/2023	

Figure 4: Waupaca County Meeting Flyer

Join Our Local Transportation Discussion!

Waupaca County Specialized Transportation Coordinated Plan 2024 – 2028 Community Meeting



Date: Wednesday, September 27, 2023

Time: 1:00 pm - 3:00 pm

Location: Waupaca County Courthouse,
Room LL42,
811 Harding St.
Waupaca, WI 54981

Presenters: East Central Wisconsin Regional Planning Commission and
Outagamie County Health and Human Services

Purpose: To gain public input on transportation experiences of Calumet County
community members, identify transportation gaps and develop solutions that help
people get where they need to go.

Contact Information: For more information on the meeting and accommodations

Aging and Disability Resource Center

ardc@co.waupaca.wi.us

715-258-6400

Unable to Attend? If you are unable to attend, submit comments via email at
janna.taylor@co.waupaca.wi.us

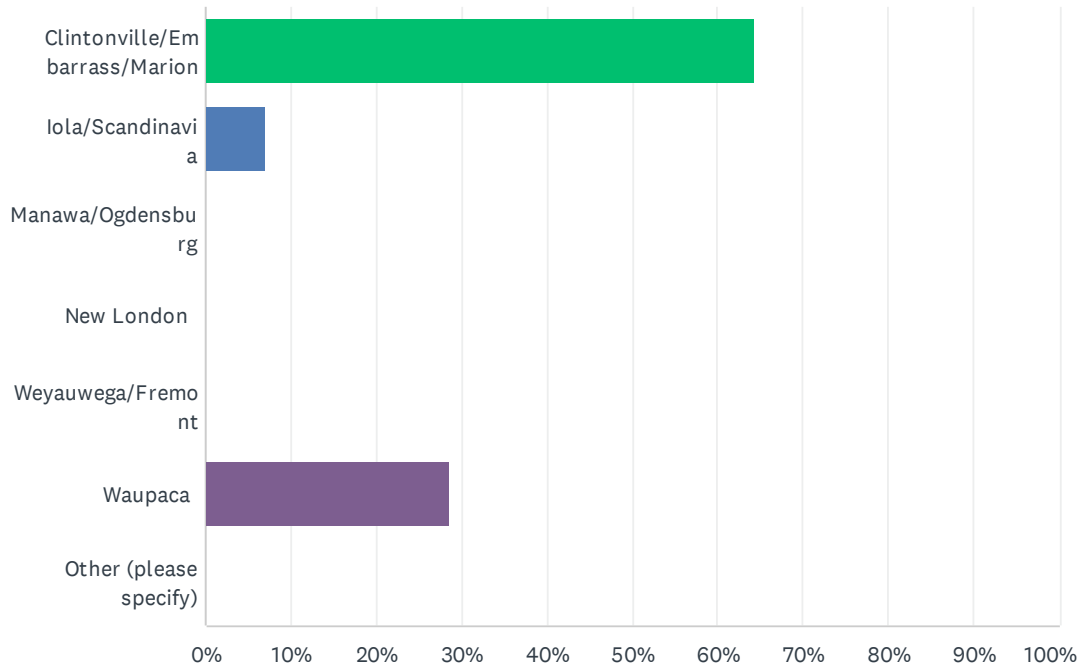
SURVEY DATA

APPENDIX B



Q1 Please identify the community in which you reside:

Answered: 14 Skipped: 0

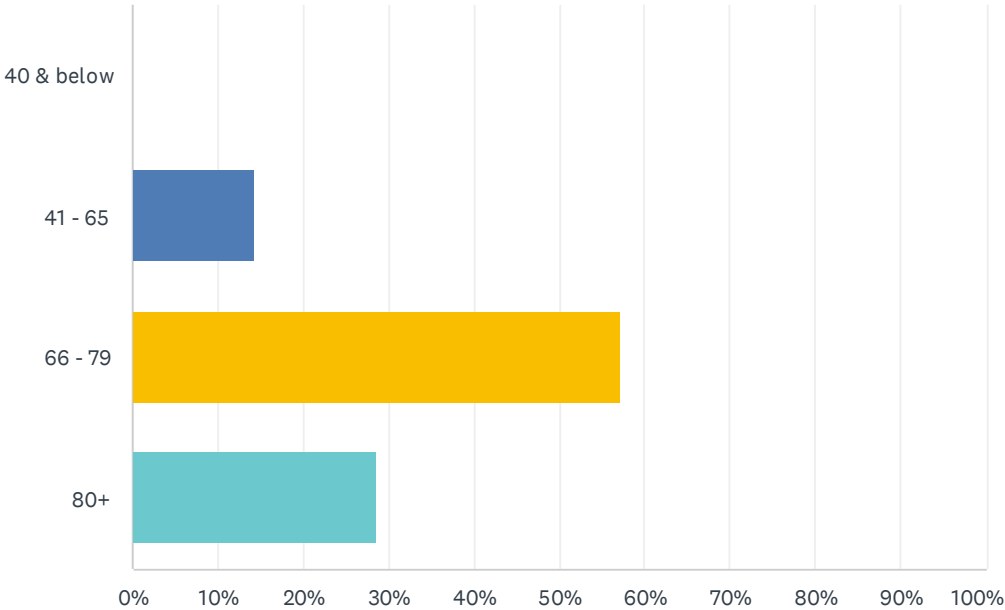


ANSWER CHOICES	RESPONSES
Clintonville/Embarrass/Marion	64.29% 9
Iola/Scandinavia	7.14% 1
Manawa/Ogdensburg	0.00% 0
New London	0.00% 0
Weyauwega/Fremont	0.00% 0
Waupaca	28.57% 4
Other (please specify)	0.00% 0
Total Respondents: 14	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q2 What is your age?

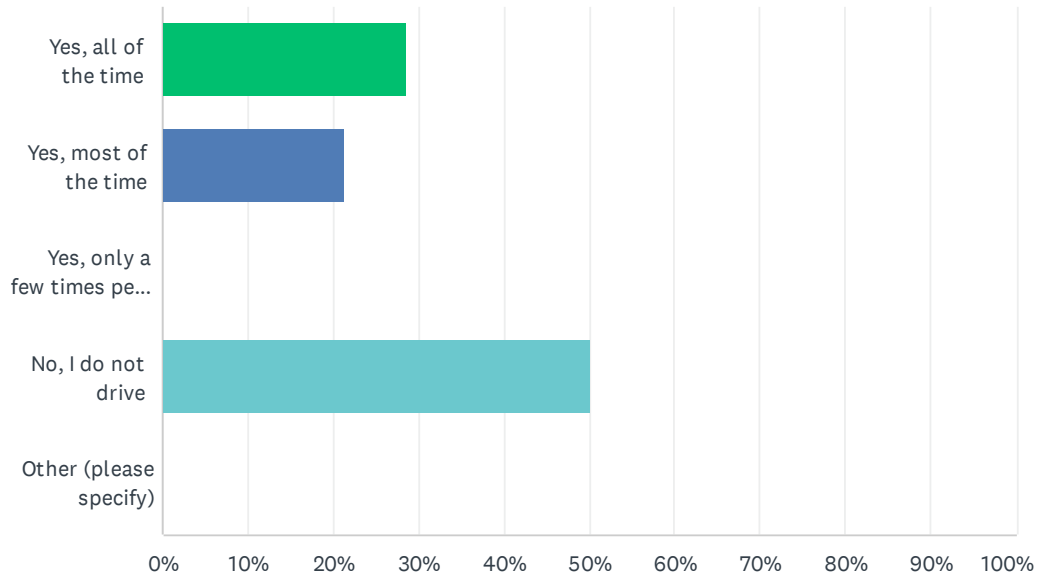
Answered: 14 Skipped: 0



ANSWER CHOICES	RESPONSES
40 & below	0.00% 0
41 - 65	14.29% 2
66 - 79	57.14% 8
80+	28.57% 4
TOTAL	14

Q3 Do you currently drive?

Answered: 14 Skipped: 0

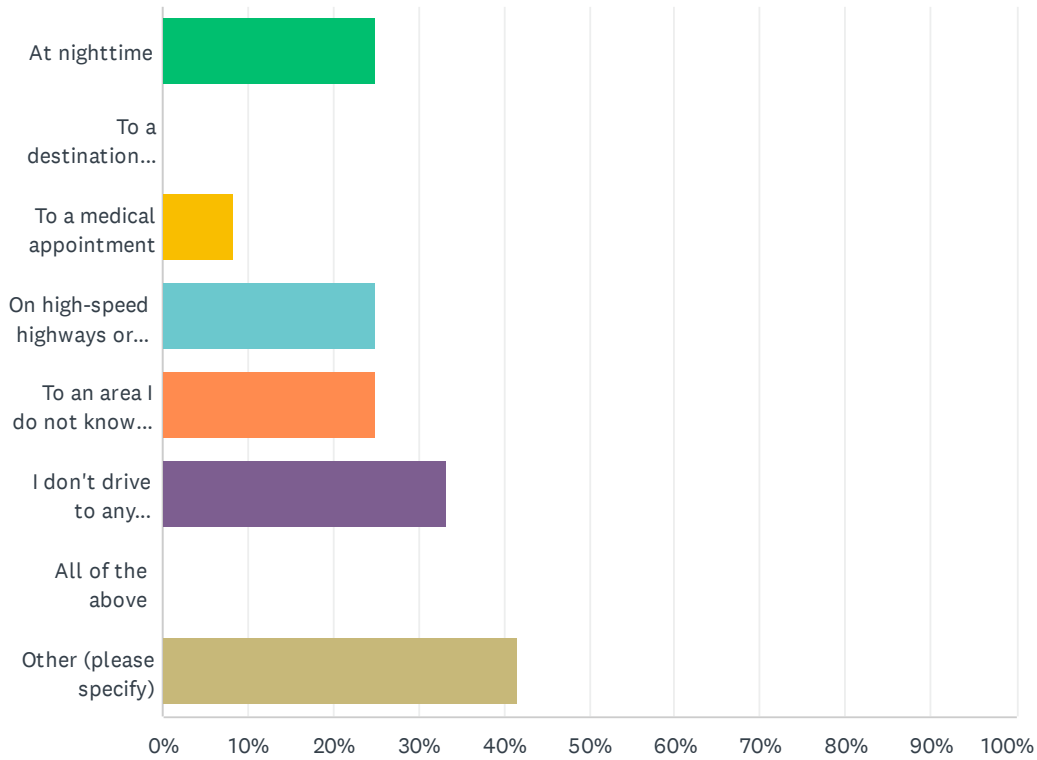


ANSWER CHOICES	RESPONSES	
Yes, all of the time	28.57%	4
Yes, most of the time	21.43%	3
Yes, only a few times per month	0.00%	0
No, I do not drive	50.00%	7
Other (please specify)	0.00%	0
Total Respondents: 14		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q4 Are there circumstances when you prefer not to drive?

Answered: 12 Skipped: 2

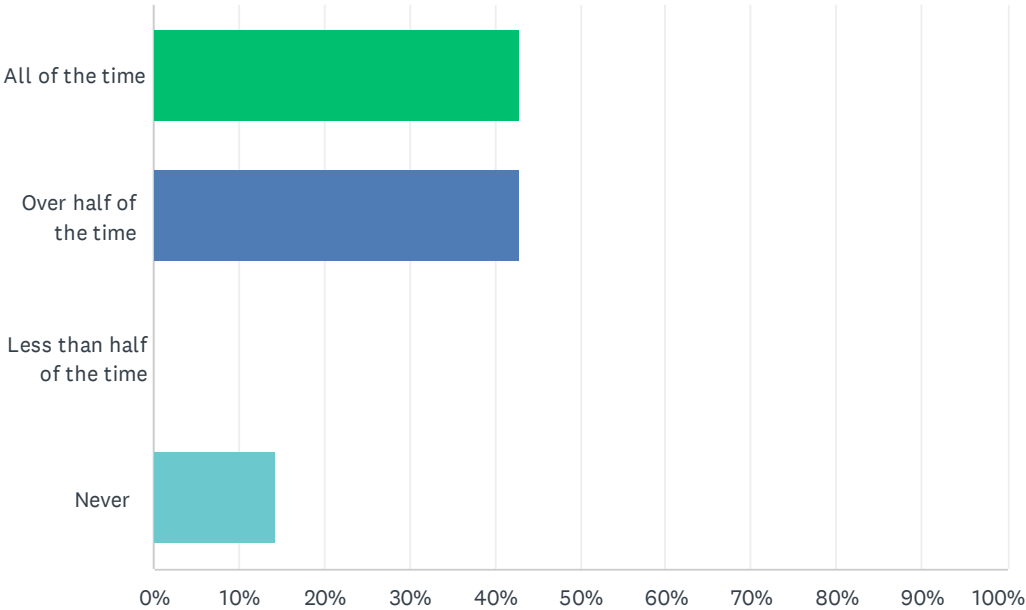


ANSWER CHOICES	RESPONSES	
At nighttime	25.00%	3
To a destination more than 3 miles away	0.00%	0
To a medical appointment	8.33%	1
On high-speed highways or freeways	25.00%	3
To an area I do not know very well	25.00%	3
I don't drive to any destination	33.33%	4
All of the above	0.00%	0
Other (please specify)	41.67%	5
Total Respondents: 12		

#	OTHER (PLEASE SPECIFY)	DATE
1	Sometimes required due to sedation for procedures	9/20/2023 10:17 AM
2	N/A	9/20/2023 10:10 AM
3	Home bound	9/12/2023 11:17 AM
4	I don't drive at all	9/12/2023 11:14 AM

Q5 Are you able to get to the places you need to go?

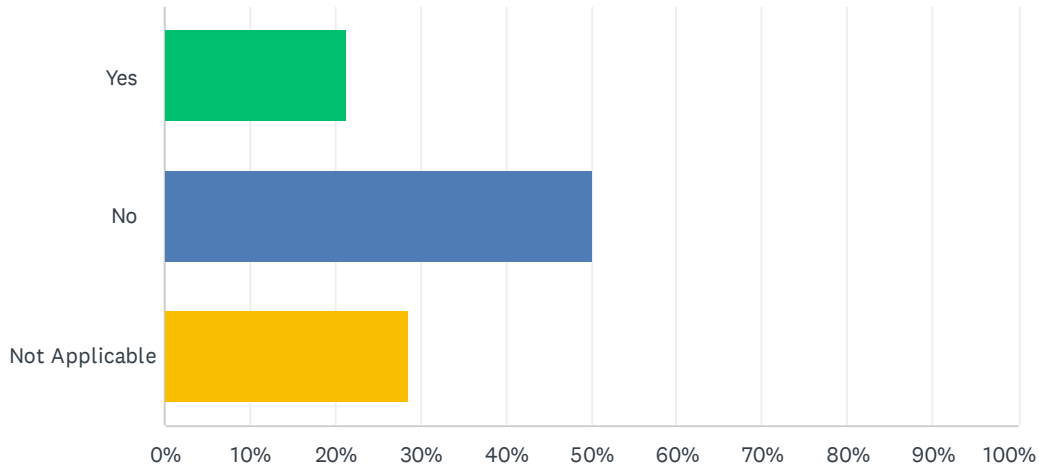
Answered: 14 Skipped: 0



ANSWER CHOICES	RESPONSES
All of the time	42.86% 6
Over half of the time	42.86% 6
Less than half of the time	0.00% 0
Never	14.29% 2
TOTAL	14

Q6 Do you have difficulty leaving your home due to lack of transportation?

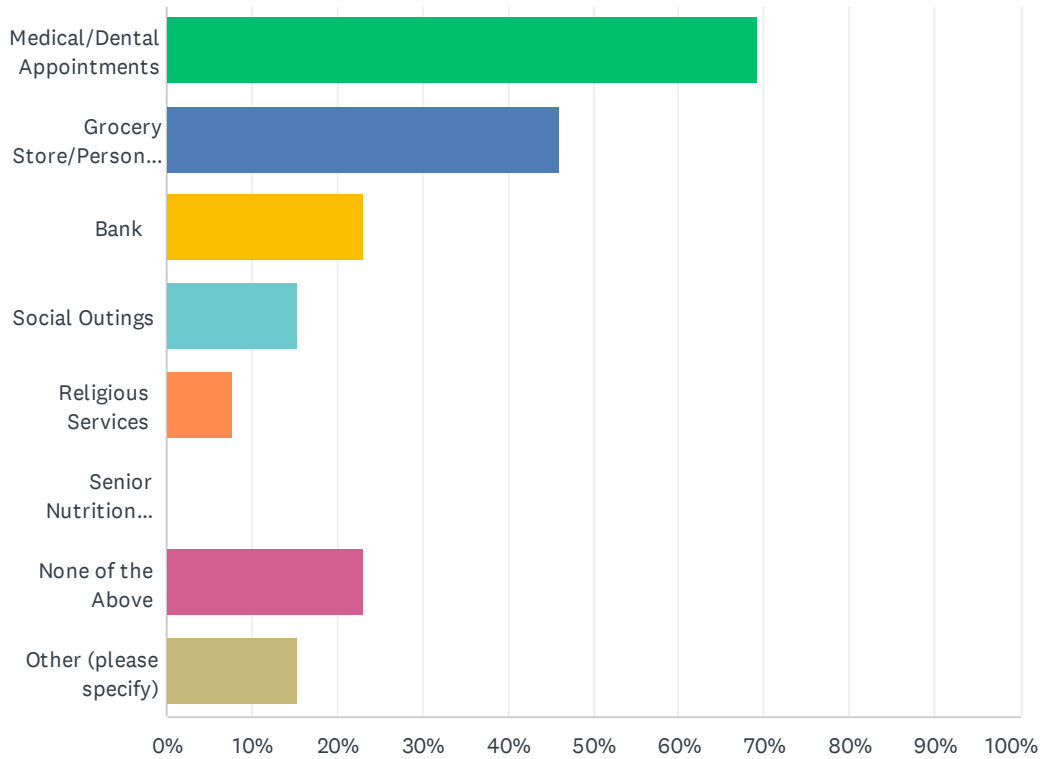
Answered: 14 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	21.43%	3
No	50.00%	7
Not Applicable	28.57%	4
TOTAL		14

Q7 What do you need transportation for most frequently? Please select all that apply.

Answered: 13 Skipped: 1

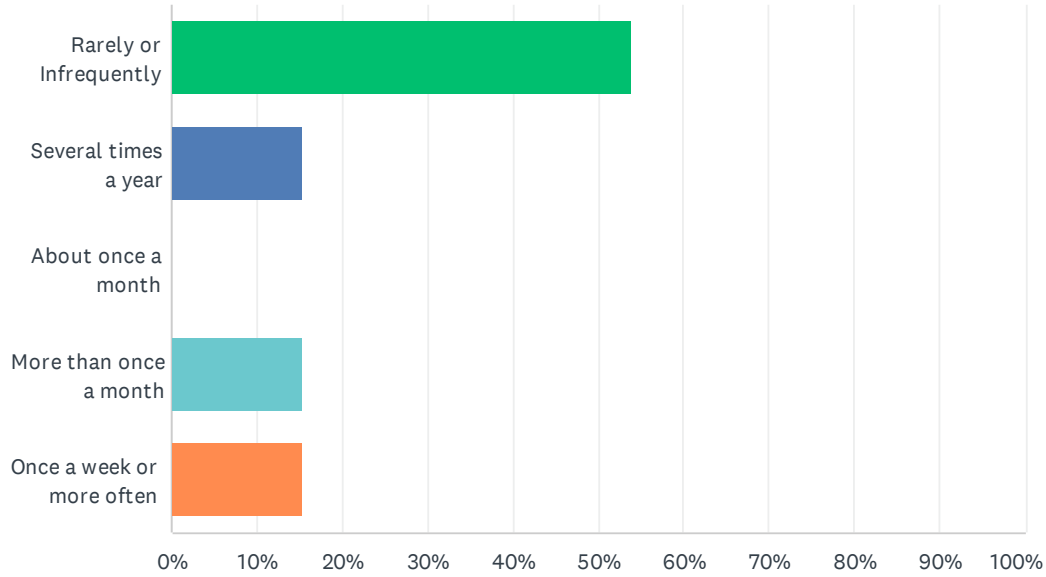


ANSWER CHOICES	RESPONSES
Medical/Dental Appointments	69.23% 9
Grocery Store/Personal Shopping	46.15% 6
Bank	23.08% 3
Social Outings	15.38% 2
Religious Services	7.69% 1
Senior Nutrition Program	0.00% 0
None of the Above	23.08% 3
Other (please specify)	15.38% 2
Total Respondents: 13	

#	OTHER (PLEASE SPECIFY)	DATE
1	Some groceries ordered online - family pickup, Amazon order	9/20/2023 10:26 AM
2	Home bound	9/12/2023 11:17 AM

Q8 How often are you unable to get where you need to go because of not having transportation?

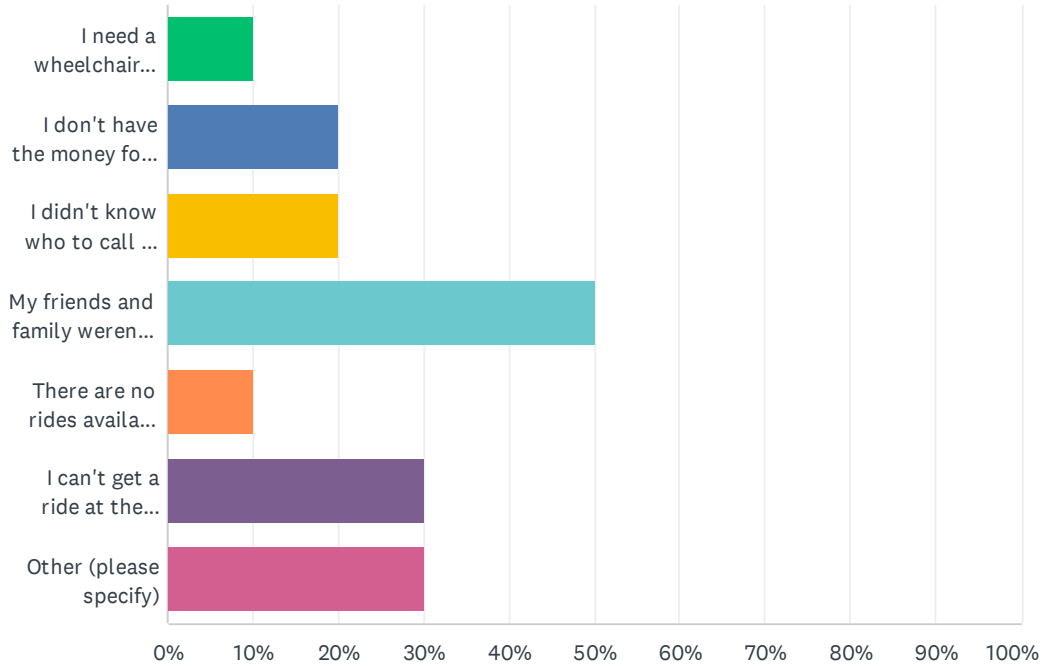
Answered: 13 Skipped: 1



ANSWER CHOICES	RESPONSES	
Rarely or Infrequently	53.85%	7
Several times a year	15.38%	2
About once a month	0.00%	0
More than once a month	15.38%	2
Once a week or more often	15.38%	2
TOTAL		13

Q9 Have you had any of these difficulties finding a ride to appointments/activities (e.g. eye appointments, doctor appointments, social events) in the past 6 months? If yes, please select all that apply.

Answered: 10 Skipped: 4

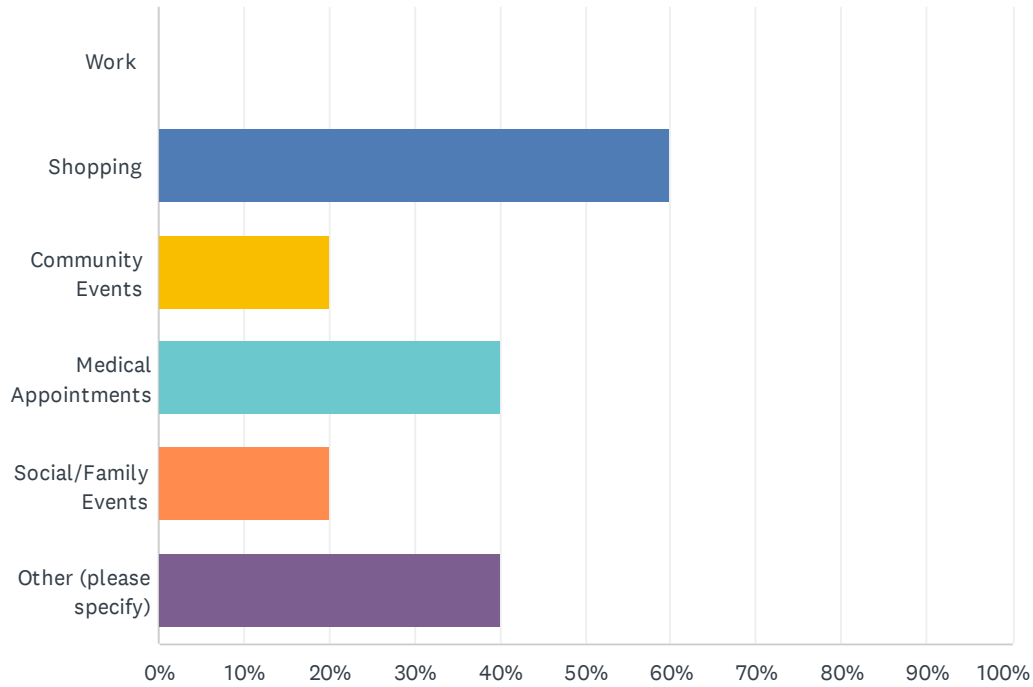


ANSWER CHOICES	RESPONSES
I need a wheelchair accessible vehicle	10.00% 1
I don't have the money for the ride	20.00% 2
I didn't know who to call to request a ride	20.00% 2
My friends and family weren't able to take me	50.00% 5
There are no rides available when I call	10.00% 1
I can't get a ride at the time I need to go	30.00% 3
Other (please specify)	30.00% 3
Total Respondents: 10	

#	OTHER (PLEASE SPECIFY)	DATE
1	Home bound because of disabilities	9/12/2023 11:17 AM
2	No problem	9/12/2023 11:10 AM
3	I now get a ride from county volunteers	9/12/2023 11:09 AM

Q10 When you are unable to find transportation what activities do you give up?

Answered: 10 Skipped: 4

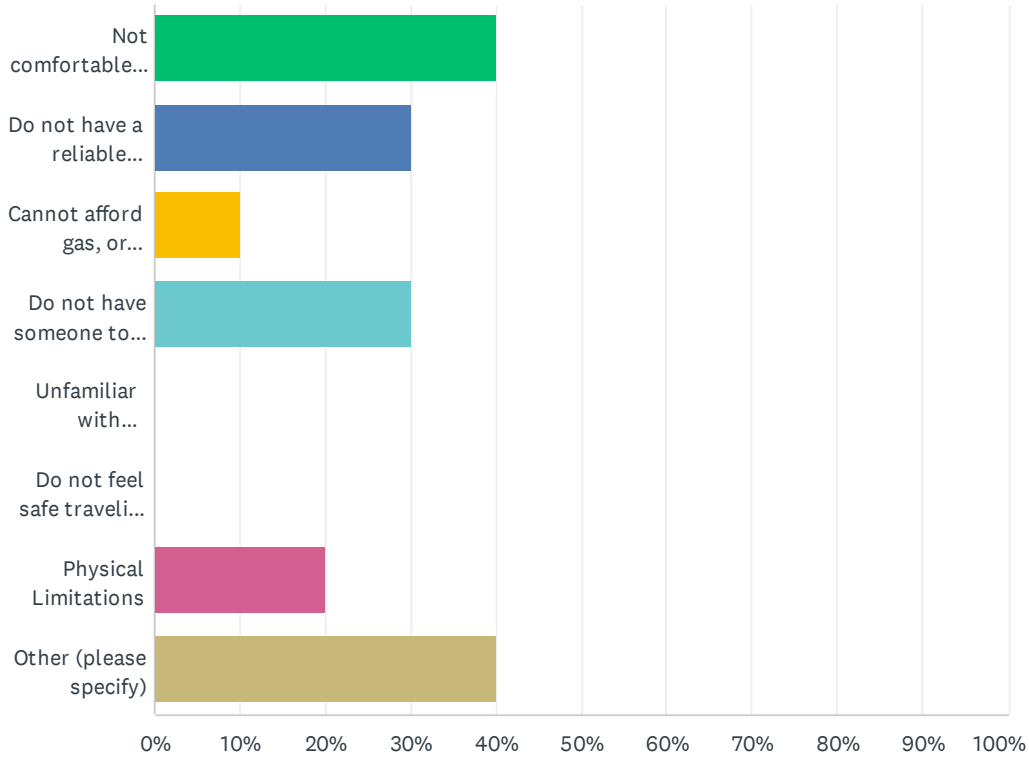


ANSWER CHOICES	RESPONSES	
Work	0.00%	0
Shopping	60.00%	6
Community Events	20.00%	2
Medical Appointments	40.00%	4
Social/Family Events	20.00%	2
Other (please specify)	40.00%	4
Total Respondents: 10		

#	OTHER (PLEASE SPECIFY)	DATE
1	I can drive	9/20/2023 10:22 AM
2	Don't go anywhere	9/12/2023 11:17 AM
3	After 4pm	9/12/2023 11:14 AM
4	None	9/12/2023 11:10 AM

Q11 During the past 3 months, which of the following factors prevented you from taking trips outside your home? Please select all that apply.

Answered: 10 Skipped: 4

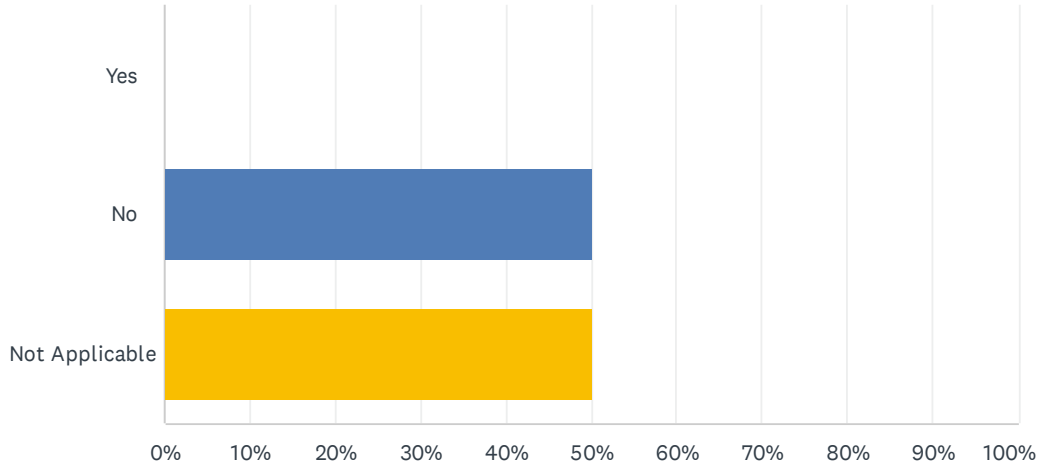


ANSWER CHOICES	RESPONSES
Not comfortable driving/cannot drive	40.00% 4
Do not have a reliable vehicle	30.00% 3
Cannot afford gas, or insurance	10.00% 1
Do not have someone to drive me	30.00% 3
Unfamiliar with transportation options	0.00% 0
Do not feel safe traveling outside my home	0.00% 0
Physical Limitations	20.00% 2
Other (please specify)	40.00% 4
Total Respondents: 10	

#	OTHER (PLEASE SPECIFY)	DATE
1	none	9/20/2023 10:22 AM
2	dead battery, '20 subaru does not have a low battery warning	9/20/2023 10:17 AM
3	Home bound	9/12/2023 11:17 AM

Q12 Is transportation a barrier to accessing the Senior Dining Program, or Bistro 60 Senior Dining Program? (For individuals age 60+)

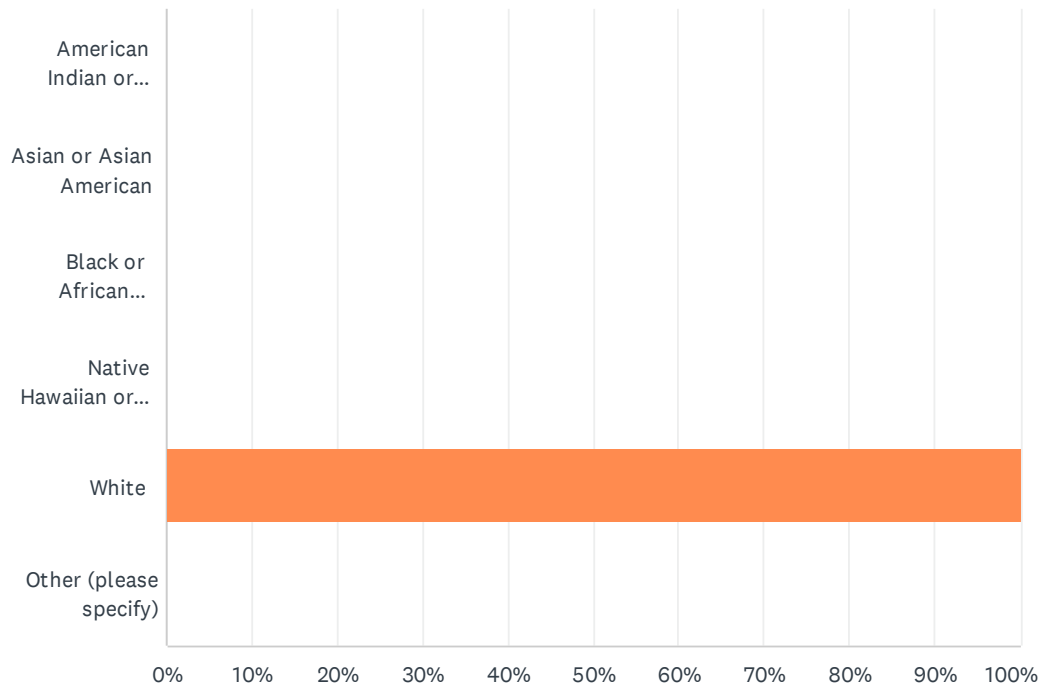
Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	0.00%	0
No	50.00%	6
Not Applicable	50.00%	6
TOTAL		12

Q13 Which of the following best describes you?

Answered: 14 Skipped: 0

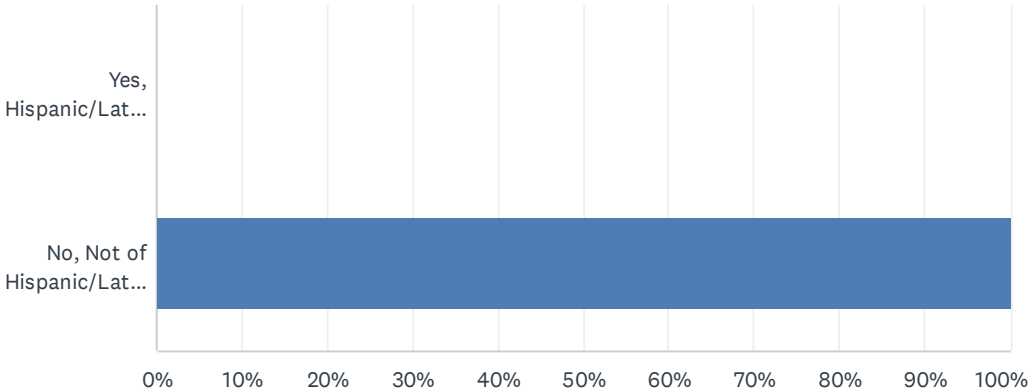


ANSWER CHOICES	RESPONSES
American Indian or Alaska Native	0.00% 0
Asian or Asian American	0.00% 0
Black or African American	0.00% 0
Native Hawaiian or other Pacific Islander	0.00% 0
White	100.00% 14
Other (please specify)	0.00% 0
TOTAL	14

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q14 Are you of Hispanic/Latino/Spanish origin?

Answered: 12 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes, Hispanic/Latino/Spanish origin	0.00%	0
No, Not of Hispanic/Latino/Spanish origin	100.00%	12
Total Respondents: 12		

Q15 Other thoughts to share

Answered: 6 Skipped: 8

#	RESPONSES	DATE
1	Needed rides for cataract surgery. Looked online for services, didn't seem to be much for lola. Found a relative to help.	9/20/2023 10:17 AM
2	If not able to get a ride and weather is good I walk where I need to go	9/12/2023 11:19 AM
3	I am homebound and don't ride in any vehicle. My daughter does all my shopping for me, am not physically comfortable riding in a vehicle	9/12/2023 11:17 AM
4	Just moved back to Sun Valley manor, I don't have driver's license, just turned 64. Senior Program I didn't know about Joy Wagner	9/12/2023 11:14 AM
5	Have somebody ready to take people to church and shopping on Saturday and Sunday	9/12/2023 11:11 AM
6	What/Where are these programs? (Q. 12)	9/12/2023 11:07 AM

MEETING EVALUATIONS

APPENDIX C



Table 9: Meeting Evaluations

Meeting Evaluation (Facilitation Survey Results, 8 responses)								
Question	General Meeting Questions	Strongly Agree		Agree	Strongly Disagree		Don't Know	Average
		1	2	3	4	5	6	#
1	The information covered in the group discussions, examples and explanations was understandable.	2	0	0	0	0	0	1
2	The meeting provided a good forum for communication about public/human services transportation coordination.	2	0	0	0	0	0	1
3	Participation at the meeting was from a broad stakeholder group.	0	0	0	2	0	0	4
4	The county/region's prioritized action plan is comprehensive and realistic	2	0	0	0	0	0	1
5	The county/region has a working coordination team.	2	0	0	0	0	0	1
6	The previous coordination plan has been implemented.	0	0	2	0	0	0	3
7	Developing the prioritized action plan was meaningful and valuable.	2	0	0	0	0	0	1
8	I feel the coordination process in the county/region will be improved based on the assessment, action plan and implementation strategies.	2	0	0	0	0	0	1
	Facilitator Questions							
9	Facilitator was knowledgeable about the meeting process	2	0	0	0	0	0	1
10	The information was presented in a clear, logical format.	2	0	0	0	0	0	1
	Meeting Timing	Too long		About Right	Not Enough			No Response
11	The time allotted for the meeting was:	0		2	0			0

Comments

List key points/issues presented during the meeting that were the most valuable or useful:

- It was all valuable
- Review of past goals

List any information or meeting content you felt was omitted or needed further clarification:

- Combining goals was helpful to streamline the goals

Other comments: N/A

Are you interested in participating on the team that will implement the coordination strategies?

Yes	No	No Response
2	0	0

PLAN APPROVAL

APPENDIX D



RESOLUTION NO. 53-23

**APPROVING THE WAUPACA COUNTY SPECIALIZED TRANSPORTATION COORDINATED PLAN
2024-2028**

WHEREAS, people with specialized transportation needs have the right to mobility. Individuals with limited incomes and people with disabilities rely heavily, sometimes exclusively, on public and specialized transportation services to live independent and fulfilling lives. These services are essential for travel to work and medical appointments, to run essential errands, or to simply take advantage of social or cultural opportunities, and;

WHEREAS, under the Bipartisan Infrastructure Law (BIL), projects funded by the Federal Transit Administration (FTA) Section 5310 Enhanced Mobility for Seniors and Individuals with Disabilities program must be included in a "locally developed, coordinated public transit-human services transportation plan" to ensure that applicants are coordinated services with other private, public, and non-profit transportation provider, and;

WHEREAS, the Wisconsin Department of Transportation (WisDOT) concurs, as "projects funded with 85.21 aids should be held to the same standard, and consequently requires counties to demonstrate how project(s) meet a goal/strategy outlined in the most recent coordinated transportation plan", and;

WHEREAS, the development of coordination plans is led by the Regional Planning Commissions in Wisconsin to assist counties in facilitating public outreach and development of each coordination plan through a community meeting that included participation by seniors, individuals with disabilities, representatives of public, private, and nonprofit transportation and human services providers and other members of the public and met on September 27, 2023 and;

WHEREAS, East Central Wisconsin Regional Planning Commission staff in partnership with Waupaca County completed a planning process that engages the public, includes an assessment of available transportation services and providers, an assessment of transportation needs and gaps, identifies priorities based on resources, time, and feasibility, and identifies strategies and activities to address the identified gaps between current services and needed services.

**NOW THEREFORE, BE IT RESOLVED BY THE EAST CENTRAL WISCONSIN REGIONAL
PLANNING COMMISSION**

Section 1: Adopts in its entirety, the Waupaca County Specialized Transportation Coordinated Plan 2024 – 2028.

Section 2: That this resolution takes effect immediately upon its adoption.


Effective Date: October 27, 2023

Submitted By: Executive Committee

Prepared By: Brenna Root Whitby, Associate Planner



Jeff Nooyen, Chair – Outagamie Co.



Attest: Melissa Kraemer-Badtke-ECWRPC Executive
Director

10-27-2023
Approval Date